FAQ SHEET: Who do I call when I...

HAVE A CONCERN ABOUT MY SAFETY?

- Emergency: University Campus: 911 / Memorial Campus: 12345
- Non-emergency: University Campus: 508-856-3296 / Memorial Campus: 508-334-8568
- Associate Dean for Student Affairs, Dr. Mai-Lan Rogoff at ext. 6-2285 or Mai-Lan.Rogoff@umassmed.edu or her Administrative Assistant, Katherine Alvarez at 6-2285 or Katherine.Alvarez@umassmed.edu.
- Associate Vice Chancellor for Diversity & Equal Opportunity, Deborah Plummer, PhD at 6-2179 or Deborah.Plummer@umassmed.edu.

NEED TO CHANGE THE DATE OF A REQUIRED ACTIVITY OR EXAM (e.g. sick, family emergency)?

- The course or clerkship coordinators (see the list in the Student Handbook).
- The Associate Dean for Student Affairs, Dr. Mai-Lan Rogoff ext. 6-2285 or her Administrative Assistant Katherine Alvarez.

HAVE A CONCERN ABOUT MY GRADES/ NEED ACADEMIC ASSISTANCE?

- The course leader / coordinator (see list in handbook).
- The Center for Academic Achievement, Dr. Lorrie Gehlbach, Director of Academic Enrichment at ext. 6-5492 or Lorrie.Gehlbach@umassmed.edu or Dr. Scott Wellman at 774-442-3736 or Scott.Wellman@umassmed.edu or Student Counseling Service at ext. 6-3220 or SCS@umassmed.edu.
- Your Mentor or the Assistant Dean of Advising, Dr. Michael Ennis at Michael.Ennis@umassmemorial.org or his Administrative Assistant, Debra Leger at ext. 6-2304 or Debra.Leger@umassmed.edu.

HAVE A CONCERN ABOUT MEDICAL INSURANCE OR A HEALTH QUESTION NOT ANSWERED BY MY PCP?

- Student Health Services at 6-8464 (Emergency 6-2818) or the Director of Student Health, Dr. Phil Fournier at Phillip.Fournier@umassmemorial.org.

HAVE A CONCERN ABOUT MYSELF OR A PEER WITH REGARD TO STRESS OR SUBSTANCE ABUSE?

- The Student Counseling Service.
- Your Mentor or the Assistant Dean of Advising, Dr. Michael Ennis or his Administrative Assistant, Debra Leger.
- The Chair of the AIMS committee (substance abuse issues), Dr. James Broadhurst at James.Broadhurst@umassmemorial.org.

HAVE A CONCERN ABOUT A PROFESSOR OR COURSE?

- Anyone on the faculty.
- The course or clerkship coordinators
- Your class representatives to the curriculum committees.
- Chair of the FOM1 Curriculum Committee, Dr. Susan Gagliardi at ext. 6-2454 or Susan.Gagliardi@umassmed.edu or Chair of the FOM2 Curriculum Committee, Dr. Thomas Smith at ext. 6-2331 or Thomas.Smith@umassmemorial.org.
- The Associate Dean for Student Affairs, Dr. Mai-Lan Rogoff or her Administrative Assistant, Katherine Alvarez.
- The Senior Associate Dean for Educational Affairs, Dr. Michele Pugnaire at ext. 6-4250 or Michele.Pugnaire@umassmed.edu.
- The Associate Dean for the Office of Undergraduate Medical Education, Dr. Melissa Fischer at 6-4265 or her Administrative Assistant, Susan Collette (Susan.Collette@umassmed.edu).
- The Associate Vice Chancellor for Diversity and Equal Opportunity, Deborah Plummer, PhD.
- Your Faculty Mentor or Dr. Michael Ennis or his Administrative Assistant, Debra Leger.
- Your second-year student buddy.
- The Center for Academic Achievement: Drs. Lorrie Gehlbach or Scott Wellman
- The Student Counseling Service.
- The Director of the Medical School Ethics Core, Dr. Brian P. O'Sullivan, (Brian.O'Sullivan@umassmemorial.org) or Anne Winslow, Program Coordinator (Anne.Winslow@umassmed.edu).

HAVE A CONCERN ABOUT WHAT I SEE AS AN ETHICAL ISSUE?

- The Director of the Medical School Ethics Core, Dr. Brian P. O'Sullivan or the Program Coordinator, Anne Winslow.
- Associate Vice Chancellor for Diversity and Equal Opportunity, Deborah Plummer, PhD.

HAVE A CONCERN BUT CAN'T QUITE PUT MY FINGER ON WHAT IT'S ABOUT?

- Your Faculty Mentor Dr. Michael Ennis or his Administrative Assistant, Debra Leger.
- The Associate Dean for Student Affairs, Dr. Mai-Lan Rogoff or her Administrative Assistant, Katherine Alvarez.
<table>
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<tr>
<th>NAME</th>
<th>Extension</th>
<th>E-mail address</th>
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| **POLICE / PUBLIC SAFETY** | **Emergency:** University Campus: 911  
  
  Memorial Campus: 12345  
  
  University: 508-856-3296  
  Memorial: 508-334-8568 | **Non-emergency:**  
  
  http://www.umassmed.edu/publicsafety/index.aspx |
| Jay Broadhurst, MD | | James.Broadhurst@umassmemorial.org |
| Michael Ennis, MD, Assistant Dean, Advising  
  Debra Leger, Administrative Asst. | 6-2304 | Michael.Ennis@umassmemorial.org  
  Debra.Leger@umassmed.edu |
| Lorrie Gehlbach, PhD, Director, Center for Academic Achievement | 6-5492 | Lorrie.Gehlbach@umassmed.edu |
| Melissa Fischer, MD, Associate Dean for Undergraduate Med. Educ.  
  Susan Collette, Administrative Assistant | 6-4265 | Melissa.Fischer@umassmed.edu  
  Susan.Collette@umassmed.edu |
| Phil Fournier, MD, Director, Student Health  
  Lori Davis, Administrative Assistant | 508-334-8464 | Phillip.Fournier@umassmemorial.org  
  Lori.Davis@umassmemorial.org |
| Susan Gagliardi, PhD, Professor, Chair FOM1 Curriculum Committee | 6-2454 | Susan.Gagliardi@umassmed.edu |
| Brian O’Sullivan, MD, Director, Medical School Ethics Core  
  Ann Winslow, Program Coordinator | 6-5291  
  6-6397 | Brian.O’Sullivan@umassmemorial.org  
  Anne.Winslow.umassmed.edu |
| Deborah Plummer, PhD, Assoc. Vice Chancellor for Diversity & Equal Opportunity | 6-2179 | Deborah.Plummer@umassmed.edu |
| Michele Pugnaire, MD, Senior Assoc. Dean for Educational Affairs  
  Judy Olinder, Executive Administrative Asst. | 6-4250 | Michele.Pugnaire@umassmed.edu  
  Judith.Olinder@umassmed.edu |
| Mai-Lan Rogoff, MD, Associate Dean, Student Affairs  
  Katherine Alvarez, Administrative Asst. | 6-2285 | Mai-Lan.Rogoff@umassmed.edu  
  Katherine.Alvaraz@umassmed.edu |
| Thomas Smith, MD, Professor, Chair, FOM2 Curriculum Committee | 6-2331 | Thomas.Smith@umassmemorial.org |
| **Student Counseling** | **Emergency/Off hours (page Dr. Rizzi - 4261)**  
  508-856-3562 | **Daytime (8:00 am-4:30 pm)**  
  6-8464  
  911  
  508-856-2818 | **After Hours**  
  SCS@umassmed.edu |
| **Student Health** | **Emergency / Life Threatening After Hours**  
  508-856-2818 | studenthealth@umassmemorial.org |
| Scott Wellman, MD, Center for Academic Achievement | 774-442-3736 | Scott.Wellman@umassmed.edu |