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To: UMASS Tissue Culture Customers
From: UMASS Research Core Administration & the Program in Molecular Medicine
Date: May 30, 2019
Subject: UMMS Tissue Culture Core Facility

Dear Customers:

The UMASS Tissue Culture Facility would like to thank you for your business over the last 35 years. As you are aware, the University has undergone many changes during this time, many of which have impacted the Core Facility. Based on these changes, the tissue culture services we offer, to include routine cell line maintenance, cell production, preparation of cells for cryopreservation, and mycoplasma testing, are no longer going to be offered. However, the custom media services and cryogenic cell storage will continue. These services are being consolidated under a new Media Prep Core Facility to be formally opened July 1st. For those of you utilizing the cryo storage component of the Core, please be assured that your cell lines are still in our facility and will continued to be maintained. Effective July 1st, you will see your invoicing from the new Media Prep Core and not the Tissue Culture Facility.

We ask for your patience during this reorganization and recommend, during this transition, that you submit your orders in advance as some delays may occur.

Please send all media order requests, storage inquiries, and questions to our new email:
mediaprep@umassmed.edu.

Thank you very much for your continued support of the UMASS Core Facilities and we look forward to working with you in this new capacity.