# Notes from September 7, 2016 Radiology "Town Hall Meetings"

### Kathy Green's announcements:

- New X-ray units for ED and Westborough
- New NIR biplane at University
- New digital portable unit for Memorial
- o Expansion of vascular access team at University
- Exploring expansion of the number of mammo tomo units
- o Renovating patient changing area at Memorial
- New ultrasound procedure room at Memorial will add 12 patients per day to US
- Staffing: adding 0.5 FTE for US
- o New 3D Lab -
  - Will be implemented this fall, M-F 8am-5pm
  - To use new TeraRecon 3D platform
- o Vascular access team being developed for University
- Will be moving more VIR outpatient cases to Memorial

#### Max Rosen

- New Agfa PACS will be deployed with EPIC on 10/1/17
  - Updates each month via newsletter
- A demo system will be available this fall so everyone can see what the new system will look like
- TeraRecon Will be training super-users this fall
- o EPIC NEW EMR Go Live October 1, 2017
  - Info at EPIC CENTRAL: https://www.ummhcepiccentral.org/
  - Will be training super-users 1 super-user: 6-10 staff
  - People from IT may be coming to your area to assess current technology
    - Please be honest with them about works / does not work / what you need from EPIC
  - ACR Select is a software program that provided decision support at the time of order entry – this will be implemented with AGFA and should improve the quality of information provided in Radiology orders
- Volumes are up & in some area we are short staffed greatly appreciate everyone's effort to take care of patients and meet the volume demands
- New programs coming this fall
  - System-wide lung screening
    - Patients age 55-77, 30+ pack-year smoking history current or former (within past 15 years) smokers now can have screening CT paid by Medicare or private insurers
  - CT Colonography program Dr. Andrew Smith also now paid for by Medicare
    - Focus on Memorial for these patient procedures

## Major focus this fall

- Correct identification of patients
  - Especially important for patients with similar names and birthdays
- Joint Commission visit planned for May/June 2017
  - Dave Lavallee has sent out a Survey Monkey to help assess readiness and identify areas for additional training / education.

## Suggested projects/initiatives

- Meet and greet with new Radiologists and Residents
  - Max will coordinate with Kathy for each campus
- o Continue these meetings every 4 months
  - Max and Kathy will arrange next meeting in January 2017
- Photos of Radiologists, staff, residents/fellows will be useful
  - Resident/Staff photos were distributed in last months newsletter (.pdf can be download from the web
     <a href="http://www.umassmed.edu/globalassets/radiology/images/resident-pix/radiology\_residents-fellows\_2016-2017.pdf">http://www.umassmed.edu/globalassets/radiology/images/resident-pix/radiology\_residents-fellows\_2016-2017.pdf</a> )
- Protocolling: There have been issues with first year residents protocolling. Max will
  work with the division chiefs to have protocolling done by more experienced residents.
  This will become even more important when we go live with EPIC, and protocols are
  performed prior to exam scheduling.

Thanks everyone. Please email or call me with any questions, comments or suggestions.

#### Max

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