Community Outreach and Engagement

The UMass Psychotic Disorders Program community outreach & engagement (O & E) initiatives aims to educate the public about schizophrenia, co-occurring substance use and co-morbid medical problems, gather community input, and integrate feedback into the program development plan. The O & E initiatives ensure the participation of consumers, family members, advocates and members of underserved communities in central Massachusetts.

For those groups or organizations who are interested in our free of charge community education programs, please contact Lauren Bellerose at Lauren.bellerose@umassmed.edu or 508-856-2494.

UMass Psychotic Disorders Consultation Service

The clinic is located at the Ambulatory Psychiatry Services within the Hahnemann Campus. The address is 281 Lincoln Street, Worcester, MA 01605.

UMass Psychotic Disorders Consultation Service

Patients, families, health care providers or others can call the UMass Psychotic Disorders Consultation Service phone line 508-334-0695 to request a consultation.

UMass Memorial

The UMass Psychotic Disorders Clinic provides specialized consultation for adults dealing with schizophrenia and other forms of psychosis.
Schizophrenia and other psychotic disorders are life-long illnesses. Patients face a triple-jeopardy of devastating mental illness, co-occurring medical disorders and high rates of substance abuse.

The UMass Psychotic Disorders Clinic provides outpatient consultation service for adult patients suffering from such psychotic disorders with or without co-morbid medical and substance use problems.

The consultation consists of a comprehensive psychiatric evaluation. Recommendations are thoroughly discussed with the patient, and a written report is provided to the referring care provider.

Due to the consultative nature of the service, all patients must have a prescriber who manages their psychotropic medications on a regular basis. Follow-up care is not provided by the clinic.

1. **Initial Contact**
   Providers, patients, families or concerned others can call the designated phone number 508-334-0695 to request a consultation.

2. **Data Collection**
   Specific forms will be sent to the patient’s regular mental health provider to collect necessary information. The forms also can be downloaded at: [http://www.umassmed.edu/psychiatry/psychoticdisordersclinic/consultation-service-at-the-university-campus/](http://www.umassmed.edu/psychiatry/psychoticdisordersclinic/consultation-service-at-the-university-campus/). All returned documents should be mailed to Xiaoduo Fan, MD, One Biotech, Suite 100, 365 Plantation Street, or faxed to 508-856-8376, Attention Xiaoduo Fan, MD.

3. **Data Review and Approval for Consultation**
   After documents from the provider are received, Dr. Fan will review all the information available, assess the appropriateness for consultation, and approve the consultation request.

4. **Scheduling for Consultation**
   The clinic will call and let the patient know the approval consultation. A specific time for consultation will be scheduled.

5. **Patient Visit**
   The patient is expected to arrive 30 minutes prior to the appointment time to complete necessary paperwork. Then the patient will be seen by Dr. Fan for a 60-90 minute session.

6. **Written Consultation Report**
   A written consultation report with specific recommendations will be sent to the referral source (patient’s regular provider).

Dr. Xiaoduo Fan is a board-certified psychiatrist, and an associate professor of psychiatry in the Department of Psychiatry at the University of Massachusetts Medical School, UMass Memorial Health Care. He is also the director of the Psychotic Disorders Clinical and Research Program at UMass. Before joining UMass, Dr. Fan directed the Asian Mental Health Clinic at Massachusetts General Hospital and for seven years was a member of the faculty at Harvard Medical School.

Dr. Fan received his medical degree from Peking University in Beijing, China, and completed psychiatry residency training at the State University of New York. He earned a master’s degree in clinical psychology at Chicago Medical School, and a master’s degree in public health at Harvard School of Public Health in Boston.

Dr. Fan’s clinical expertise includes intervention strategies for first episode psychosis, refractory symptoms of schizophrenia, medical co-morbidity and real life functioning recovery. In addition, Dr. Fan is interested in cultural aspects of mental disorders.