

## Is there a limit to the number of applicants from one organization who may apply?

No, there is no limit to the number of applicants from one organization.

## Do I have to work at the same organization for the full four years?

If awarded, individuals can move organizations once during their obligated service term to another eligible position at an eligible organization. Individuals will need to notify the Mass League prior to transferring organizations.

## I have accepted a position at an eligible organization, but my start date isn't until after the application deadline. Am I still eligible to apply?

Yes, applicants can start their employment after the application deadline if they have an offer letter with a committed start date.

## How do I know if my full or part-time hours at my organization qualify me for the new program?

Full-time clinical practice is defined as a minimum of 35 hours per week.

Part-time clinical practice is defined as a minimum of 20 hours per week and a maximum of 34 hours per week.

## Can I be receiving loan repayment or completing another service commitment (e.g., the UMass Learning Contract, Public Service Loan Forgiveness, NHSC, the Massachusetts Loan Repayment Program, or another loan forgiveness/repayment program) at my organization and still be eligible for the Statewide Student Loan Repayment Program?

Providers may not participate in the Statewide Student Loan Repayment Program while fulfilling a service obligation at their organization that is required by another loan repayment program. However, providers are eligible if they are part of the Public Service Loan Forgiveness program.

## How do I submit my application?

The application is completed using an online platform. Any other form of submission will not be accepted. Instructions on how to access the online platform and complete your application will be provided at the launch of the program.

## If I apply and submit all required materials, is the award guaranteed?

Applications must be submitted with all required materials by the deadline to be considered for the program. No award is guaranteed.

## How will my application be evaluated? What are the criteria?

All applicants must meet the minimum eligibility criteria for awards. Beyond the minimum eligibility criteria, applicants will receive priority for the below criteria:

- Applicant resides/works in a priority area (COVID-19 VEI),
- Applicant demonstrates a commitment to providing care to historically medically underserved patients
- Applicant can communicate with patients and provide care in a language other than English and their skill matches the needs of the work site, and
- Applicant works in a designated Community Behavioral Health Center

## Can employers submit applications on behalf of employees?

No, individuals must complete the application.

