

**Psychiatry Business & Research Meeting  
MINUTES – November 1, 2017**

**11:45a-1:00p Faculty Conference Room, University campus**

Our meetings begin promptly at 12:00 noon. In an effort to cover material on an anticipated full agenda, please be sure to mark your calendars and arrive early so we may begin the meeting as scheduled. Lunch is available starting at 11:45am. All faculty, residents, and staff are encouraged to attend. Please be sure to sign in for each meeting.

Topic	Items for Presentation/Discussion	Reference & Contact Information
<p><i>Chair's Welcome</i></p> <p>Featured presentations and discussions</p>	<p>Welcoming Remarks and Announcements noted below were provided by Dr. Sheldon Benjamin to open today's meeting. Dr. Benjamin also welcomed those departmental faculty who participated in today's meeting via ZOOM.</p> <p>Featured presentation, related questions, and discussions regarding EPIC implementation and troubleshooting were productive and helped to identify Psychiatry-specific issues in EPIC to be reviewed and improved upon. Discussion was led by UMMHC Hospital Leaders as well as departmental Superusers, Trainers and Coordinators. Special thanks to Barbara Fisher, UMMHC Vice President of Operations; Kim Eisenstock, MD, Clinical Chief of Hospital Medicine and Associate Clinical Informatics Officer; Kathee Li, UMMHC Clinical Informatics and Designee for Dr. Eric Alper, who coordinated today's clinical update; Joycel Brindisi from UMMCH EPIC Training Office and 2 training reps for inpatient and outpatient); and our Psychiatry EPIC Superusers, Trainers, and Coordinators Team (Drs. Cezar Cimpeanu, Jonathan Carroll, David Cochran, Joshua Haugh, Hussam Jefee-Bahloul, Karla Rodriques, Amber Thompson, Sepehr Aziz (Shep Cohen) and Jingjing. Cui; &amp; Carol DeCoursey, Mary Innis, Samantha Mitchell, Michelle Mullaney, Sherri Chapman, Kelly Chabot, Tara Caramanica, and Venera Xhafa).</p> <p>EPIC key issues raised and recorded by Kathlee Li are outlined below for further follow-up and discussion by Barbara Fisher and the EPIC team.</p> <ul style="list-style-type: none"> <li>● <b>CANDO clinic:</b> certain staff cannot access what they need for work. <ul style="list-style-type: none"> <li>○ APP cannot do ECPS</li> <li>○ Research/clinical coordinator is unable to input clinical data for research into chart. Needs to go into flowsheets</li> <li>○ Speech therapy, occupational therapy, physical therapy, psychologist Dragon access</li> </ul> </li> <li>● <b>Psychotherapy billing:</b> LOS is a hard stop. Supervising attending is not available to cc if they are PhDs. Have been routing all notes/charts to one provider.</li> </ul>	

- **Patient movement** : job aids are being updated, but there are site specific flows, and many workarounds are being developed
  - Psych --> Medicine
  - Medicine --> Psych
  - ED --> EMH
  - EMH --> psych floor
- **EMH billing:** PB charges are not coming through consistently. Will have a dedicated meeting for EMH billing coming up.
- **OP Billing:** was taught that PCAs would be entering the LOS, and that clinicians would not be seeing LOS activity. This is not the current set up
  - Professional fees going to facility side
  - Missing charges
  - Working closely with Epic
- **IP Billing:** IP attending wrote note, but forgot to drop bill. Encounter is closed. **Patrick Smallwood**
- **IP Treatment Plans:** no room to document treatment plans for multi-disciplinary teams.
- Confusion regarding whether or not charges were dropped prior to closing an encounter
- **ECPS:** Hahnemann family and S3-424 does not enough fingerprint readers
- Patient diagnosis erroneous printing on paper prescriptions
  - Solution: should select "Not Share" on the problem list. This will also prevent the problem from appearing on the patient's MyChart
- Unable to see medication history for meds. This information was NOT converted into Epic from Allscripts. In order to review medication history (eg., for controlled substances), you must reference Allscripts.
- Difficulty retrieving old Sorian records. Discharge notes are present, Admission notes are not
- Also, a question was raised about whether or not one can complete an encounter without dropping a charge. The key training point is that in order to close an encounter, one must sign the visit. You cannot sign a visit without dropping a LOS charge. There is a hard stop when you attempt to sign your visit. Visits that have not been signed will also show up in a users InBasket, prompting them to complete all necessary documentation. For additional questions in this specific area, please contact [Katherine.Liang@umassmemorial.org](mailto:Katherine.Liang@umassmemorial.org).

*Chair's  
Announcements*

**Staff/Physician Engagement Awards** –Dr. Negar Beheshti (Psychiatry Physician Champion), Barb Grimes-Smith, and Jasmine Jones presented the Faculty and Staff Engagement Awards to those faculty and staff who received the most votes gathered from the September meeting and follow-up polling results to identify and celebrate all nominated faculty and staff. Congratulations to Dr. Auralyd Padilla (Faculty awardee) and Entela Baoli (Staff awardee) as this month's award recipients. Input will continue to be solicited for future award presentations for presentation at the next Open-to-All meeting in January. Meeting attendees were invited to complete the nomination forms (attached) provided on each table to suggest nominees for the

next meeting. If you have questions about this program or are interested in joining the Psychiatry Physician Engagement Committee, please contact Dr. Beheshti. Dr. Beheshti and her team will also be sending notification to other nominees and their supervisors informing them of the positive comments offered with their nomination.

**BNRI/CCNI** - Due to the declining condition of the Bryan Building on the grounds of Worcester Recovery Center and Hospital, the building was condemned. The state subsequently asked that the BNRI building be vacated in anticipation of external transfer of the property. With the exception of Dr. Rogaev who will remain in Psychiatry, all other BNRI faculty (Drs. Tapper, Gardner, Melikian, and Martin) will move their primary appointments from Psychiatry to Neurobiology in January, but maintain secondary appointments in psychiatry. The group has already moved their laboratories to the Lazare Research Building. The CCNI's magnet and facility will be relocated to the University campus. More information to follow.

Congratulations to **Jean Frazier, MD**, who was awarded TENURE on 9/20/17! Great job, Jean!

Congratulations to **Marie Hobart, MD**, who has been named Vice Chair for Public Sector Psychiatry! Dr. Hobart will make a change to her time at Community HealthLink and provide 8 hours per week in her expanded departmental role.

**Welcome New Faculty -**

Jeffrey Burl, PhD – 9/5/17 – Worcester Recovery Center & Hospital (MFET)

Elizabeth DeGrush, MD – 9/15/17 - Associate Psychiatry Training Director; Neuropsychiatry Clinic

Anastasia Rizos, DO – 9/25/17 – Community HealthLink, Inc.

Fida Hassan, MD – 12/18/17 - TaraVista Behavioral Health Center

Ashley MacLean, MD – 7/9/18 – Worcester Recovery Center & Hospital

Congratulations to **Dr. Lala Padilla** - She and her husband, Juan, welcomed baby Marco Gael Perez Padilla yesterday (10/31/17 – 7 lb 1 oz) All are doing well.

**Thanks to Jack Terry and his team** for again organizing the annual Turkey Drive campaign. We are accepting cash donations today (see orange pumpkin at sign-in table) for the purchase of turkeys to be provided to families in need in Worcester (Centros Las Americas agency) and Seven Hills in the North Central area. All donations are welcome and will be accepted until November 15<sup>th</sup>. UPDATE: Dr. Terry reported a 2017 record \$1200 in donations for the purchase of 32 turkeys and 24 gift cards!

**Residency Interview Season** is underway, opened on October 11<sup>th</sup> and will take place through February 7<sup>th</sup>. Thanks to all for your participation in this important effort.

	<p><b>Psychiatry Grand Rounds</b> – Reminder to please support our weekly Psychiatry Grand Rounds by a) discouraging the scheduling of other meetings during Thursday 12-1 Psych Grand Rounds time and b) joining Dr. Benjamin to add the weekly presentations to your schedule. Many thanks to Tony Rothschild and the planning committee who have put together an excellent speaker line-up for this year. In addition, Dr. Benjamin will continue to meet with the featured speaker prior to his/her presentation.</p> <p><b>The October Faculty Only dept meeting</b> was well attended with 56 attendees and 10 participants via ZOOM. Results of the recent faculty survey were outlined noting requests for upcoming presentations. Dr. Frazier presented a brief overview of her new ECHO grant and Catherine Carr, new Lamar Soutter Library Resource Expert who replaces Len Levin, provided a brief update on library resources. Faculty transitions were announced including the appointment of Dr. Marie Hobart as Vice Chair for Public Sector Psychiatry and a retirement celebration for Dr. Ralph Seymour</p> <p><b>Reminder...</b> - The next <b>Open to All</b> Psychiatry Department meeting will be held on January 3<sup>rd</sup> in the Faculty Conference Room. The next <b>Faculty Only</b> on February 7<sup>th</sup> and will be held in the Psychiatry Classroom (S4-325). Lunch will be served.</p> <p>The annual Faculty Evaluation process is now complete! Thanks to all faculty and supervisors for all of your efforts. Dr. Benjamin has read and signed all of the 130 forms completed by our Psychiatry faculty. Copies of your scanned document are available from Denise upon request (<a href="mailto:denise.barrett@umassmemorial.org">denise.barrett@umassmemorial.org</a>)</p>	
Upcoming Meetings	<ul style="list-style-type: none"> <li>• <b><u>LOCATIONS/DATES FOR 2017-18 DEPARTMENT MEETINGS – 11:45a-1:00p</u></b></li> </ul> <p><b>OPEN TO ALL</b>  December 20<sup>th</sup>, 2017 – Psychiatry Potluck Block Party 4:00-6:00p – 7<sup>th</sup> Floor corridor  January 3, 2018 - Faculty Conference Room - open to all  March 7, 2018 – Faculty Conference Room - open to all  June 6, 2018 – Faculty Conference Room – open to all  August 2, 2018 – Room not yet assigned – open to all  October 4, 2018 –Room not yet assigned – open to all</p> <p><b>FACULTY ONLY</b>  December 6, 2017 – Faculty Conference Room – Faculty only  February 7, 2018 - Faculty Conference Room – Faculty only  April 4, 2018 – CANCELLED – (Passover holiday)  May 2, 2018 – Faculty Conference Room – Faculty only  July 5, 2018 – Room not yet assigned – Faculty only  September 6, 2018 – Room not yet assigned – Faculty only</p>	

	<p>November 1, 2018 – Room not yet assigned – Faculty only December 6, 2018 – Room not yet assigned – open to all <i>MISSION -- Our mission is to promote and conduct state-of-the-art and recovery-informed patient care, research, training, and community engagement in an effort to enhance the mental health of all citizens in Massachusetts and beyond. To accomplish our mission, we must work to unlock the mysteries of the causes, treatment, and prevention of mental illness and addiction across the life span and guide the development of enlightened public health policies.</i></p>	
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