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# IT is working to remove dependencies on legacy physical campus technology



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# Zoom Deployment – UMass Medical School

## A Fully Secure Collaboration Platform

UMass Medical School reviewed multiple collaboration solutions. Zoom was selected for its security, compliance, scalability (utilizing AWS) and strong user preference.

- Security vetted by UMMS Information Security and Privacy
- Licensing leverage an attractive UMass system contract
- Features fulfill all academic, research and CWM needs
- Thousands of successful Zoom sessions have occurred since the work from home order was initiated
- UMMS IT has developed a mature service around Zoom:
  - Trained IT support staff
  - "How To" web pages

## A Fully HIPAA Compliant Platform

UMass Medical School has implemented Zoom's HIPAA compliant version capable of supporting Commonwealth Medicine's healthcare services and UMMS' clinical needs

- Signed BAA in accordance with HHS guidelines
- Encryption for 3<sup>rd</sup>-party endpoints enabled
- Device & User information removed from logging and reporting
- Encrypted Chat enabled
- Encrypted Text messages enabled
- Offline messages require parties to initiate a key exchange
- Screen capture is disabled
- Sending images is disabled

## Zoom Hosts Can Manage Sessions for Increased Security

Zoom Hosts may apply additional controls if highly sensitive data will be part of the Zoom meeting.

- Session Registration and Password Authentication are managed by the session host
- Session Waiting Rooms enable hosts to "Let In" meeting participants as they arrive, preventing unauthorized users
- Hosts can remove participants from active sessions
- Hosts can control the participation level such as managing what video, audio and content is available for participants to share