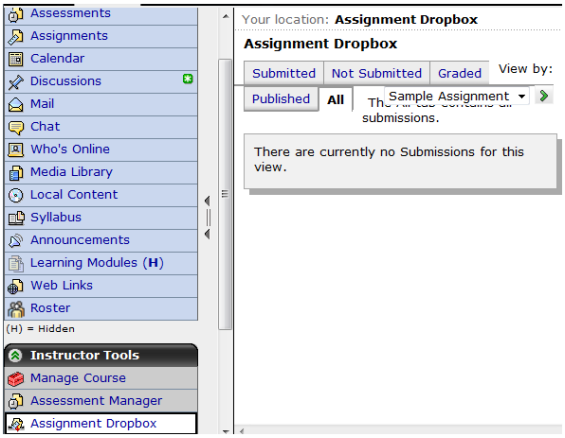
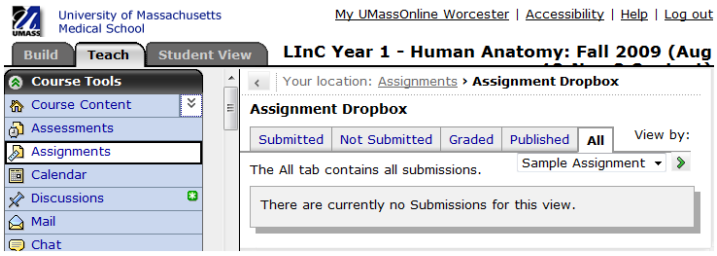
Description

BLS VISTA 24/7 HELP DESK



The *Assignments tool* allows one to view an inventory of assignments that have been created for the course. A *text assignment* requires students to submit assignments by entering text directly into the assignment screen WYSIWYG wizard, attaching their own files, or a combination of both. A *web site assignment* requires students to submit a ZIP file containing linked HTML files that create a web site. Completed assignments can be viewed, managed, and evaluated via the *assignment dropbox*. Annotated completed assignments can be "published" for all course members to view, or stored as feedback for the student.

General Strengths & Weaknesses



UMMS users report the benefits of the assignments tool are feedback, storage, and referenceability.

"*All course materials are available to students for their use both in large group lectures as well as small group workshops…*"

While some UMMS users report "*…flexibility and ease of reach…*" others have experienced "*…cumbersome and irritating quirks…*" and *"…excessively slow download of posted materials…"*. A primary weakness is a reported lack of support: "*…although the academic computing folks are great at answering questions and problem solving… there [aren't] enough of them to meet faculty needs."*

Peer Resources

David Clive
Frank Domino
Melissa Fischer
Patricia Franklin
Janet Hale
Lisa Hall-Anderson
Mary Hawthorne
Mark Manning
John McCullough
Erin McMaster
Ann Perla
Lyn Riza
Carrie Saarinen
Thomas Smith
Wahid Wassef

UMMS Information Services Support

The UMMS user must contact the Worcester Support HelpDesk to verify username and password information before logging on to BLS. All BLS Vista features are registration-based; all privileged use (i.e., teacher & builder) requires UMMS training.

Technical assistance for Vista is available 24 hours a day, 7 days a week.

- Send email to Worcester Support,
- Call 1-888-301-6102 (UMassOnline HelpDesk)

Assistance for **Vista Instructors and Designers:**
UMMS Instructional Technology's Vista web site.

Register for the next UMMS *training*.

UMassOnline Login web page

Contact the UMMS HelpDesk