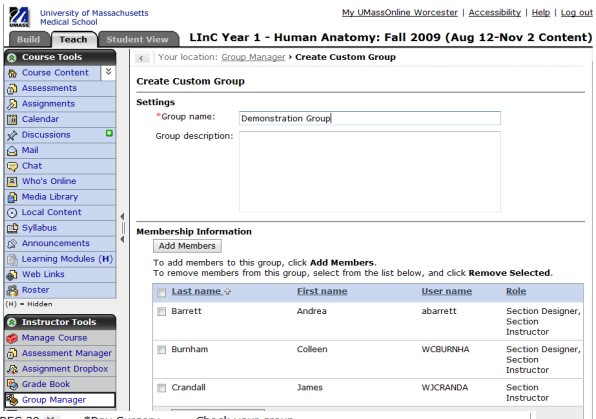
BLS VISTA 24/7 HELP DESK

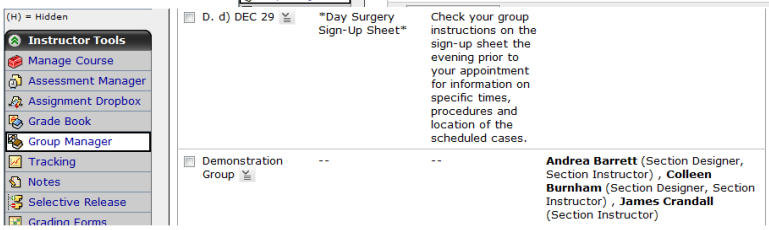
Description

The ***Group Manager*** tool allows the *teacher* to group users that are enrolled in a course in any of five roles (Section Designer, Section Instructor, Teaching Assistant, Student, and Auditor). There are three options for creating groups in Group Manager: 1) custom group, 2) multiple groups, and 3) groups with sign-up sheets. Group names and descriptions can be edited, and section members can be added or removed from created groups. For groups with sign-up sheets, a maximum number of students allowed in each group can be edited. The same section member can be added to multiple groups.



General Strengths & Weaknesses

UMMS users report the ease of creating sign-up sheets via the Group Manager function. Additionally, assignments can be "handed out" to only those students for whom the assignments are intended.



The primary weakness cited is the time required to set up and maintain a variety of groups of class members.

Peer Resources

John McCullough Lyn Riza Carrie Saarinen

UMMS Information Services Support

The UMMS user must contact the Worcester Support HelpDesk to verify username and password information before logging on to BLS. All BLS Vista features are registration-based; all privileged use (i.e., teacher & builder) requires UMMS training.

Technical assistance for Vista is available 24 hours a day, 7 days a week.

- Send email to Worcester Support,
- Call 1-888-301-6102 (UMassOnline HelpDesk)

Assistance for **Vista Instructors and Designers:**

UMMS Instructional Technology's Vista web site.
Register for the next UMMS *training*.

UMassOnline Login web page Contact the UMMS HelpDesk