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Desk Top Services

Software Services and Support

Standard Software Images

All products that are licensed and distributed by Information Systems for both Windows and Apple systems are supported by Desktop Services. The software listed in the table below is standard and installed on all:

- New systems purchased through Whalley Computer (http://wca.staging.ashtonweb.com/user-cgi/pages.cgi) .
- Any Windows or Apple system that Desktop Services builds or rebuilds.
- When upgrades are available and requested.

Type of Software	Macintosh	Windows
Operating System	Mac OS 9.x, 10.2.x - 10.5.x	XP, Vista
File/Print Access	Dave Client, LPR, IP Printing, SMB	XP, Vista
News Reader	Outlook Express, Entourage	Outlook Express
Email	Outlook 2001-2004, Apple Mail.app, Entourage & Eudora	Microsoft Outlook 2003-07
Calendar/Contacts	Outlook 2001-2004, Address Book, iCal, Entourage	Microsoft Outlook 2003-07
Word Processing	Word 2001-2008	Word 2003-07
Spreadsheet	Excel 2001-2008	Excel 2003-07
Presentation Program	PowerPoint 2001-2008	PowerPoint 2003-07
Database Program	FileMaker Pro (available upon request)	Access 2003-07
Web Browsing	Safari, Netscape, Firefox	IE, Firefox
Telnet Program	MacSSH PPC, Terminal	Powerterm 6.3.5
FTP Client	Fetch	WS_FTP LE 5.08
Secure Shell Client	MacSSH PPC, Terminal	SSH Secure, PuTTY
File Compression	Stuffit Standard, Mac OS	Windows OS
FRS Access	N/A	QWS 3270 2.4b
PDF File Reader/Editor	Adobe Acrobat Reader & Professional 8, Preview	Adobe Acrobat Reader & Professional 8
Anti-Virus Program	Symantec AntiVirus	Symantec AntiVirus
Meditech	mxConnect (Cambridge PPC), MediOSX (http://www.cam.com/mediosx.html)	Meditech Workstation 3.15
IDX	N/A	IDXTend8.4

What Non-Standard Software Does IS Support?

We will attempt to install and support any other licensed product that is applicable to your business needs as long as it does not compete with our existing standards.

Example: We will not install, configure or support competing antivirus software to Symantec AntiVirus Client such

as McAfee.

All third-party applications are supported on a limited basis: We will only install and insure the compatibility of third-party applications.

Further Questions?
Contact the Help Desk at

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