

ITC AI subcommittee guidance on the use of AI

Updated based on faculty and committee feedback



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Thursday, Sept 3, 2026

Generative Artificial Intelligence (GenAI)

Guidance for UMass Chan

- Revised in response to faculty and institutional feedback (8/20)
- Moved from “policy” to “guidance”
- GenAI offers meaningful opportunities and introduces risk across our institution
- Goal: responsible, ethical, and safe use of GenAI across UMass Chan



Key points that changed in response to feedback

- Clarified existing UMass Chan policies apply and cover needs
- Added practical examples across mission areas
- Emphasized flexibility as GenAI tools and use cases evolve
- Made expectations clearer for:
 - Data protection
 - Human accountability
 - Transparency
 - Appropriate use of approved tools

Key points

- User accountability for accuracy, integrity, bias mitigation
- Sensitive data protection utilizing secure, approved tools
- Examples across mission areas of administration, clinical care, consulting, education, research
- Importance of faculty modeling, defining expectations, transparency regarding use

Process steps

- Drafted by ITC subcommittee, edited with input from research, education and administrative groups, Faculty Council. [email Melissa.Fischer@umassmed.edu with add'l Fac Council input by 9/10]
- Full IT Committee (re-review and approval to move forward)
- Chancellor's cabinet for review and comment
- Chairs Council, AAG, and Dept. Heads; ForHealth Consulting leadership meetings
- Final version to Executive Vice Chancellor of Administration & Finance (currently Marcy Culverwell) and the owner (IT -- Lee Leiber)
- System upload