Strong communities are a reflection of their partnerships. The University of Massachusetts Medical School has been a proud partner of the City of Worcester for over 45 years. By identifying where the needs of the City of Worcester overlap with the expertise and resources of UMass Medical School, we have been able to effectively serve our community and achieve our common mission of public service.

From initiatives that promote the economic independence of disadvantaged women to addressing socioeconomic barriers to academic success, this report highlights the spirit of commitment that exists within our medical school community and goes beyond our walls to improve the lives of our neighbors. We hope you’ll take a moment to read through this report to see some examples of how we collaborate with Worcester’s municipal government, public schools, and community organizations to benefit City residents.

We take seriously our role as an institutional partner and look forward to continuing to work collaboratively to strengthen the fabric of our community.
In Fiscal Year 2017, the city of Worcester received more than $3.5 million in payments directly from UMMS.

<table>
<thead>
<tr>
<th>FY 2017</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Real Estate Taxes:</td>
<td>$1,078,873</td>
</tr>
<tr>
<td>Voluntary Payments:</td>
<td>$100,000</td>
</tr>
<tr>
<td>In 2013, UMMS pledged to donate $1,575,000 to the City of Worcester over five years. $875,000 of which went to support Worcester Technical High School’s innovative health and biomedical science programs. The donation enabled the purchase of supplies and equipment, hiring of a mini-coach to coordinate student internships at UMMS, and subsidizing the cost of science related field trips and excursions.</td>
<td></td>
</tr>
<tr>
<td>Water and Sewer fees paid to the City:</td>
<td>$2,520,136</td>
</tr>
<tr>
<td>Employment</td>
<td>1,472 employees live in Worcester</td>
</tr>
<tr>
<td>Economic Impact</td>
<td>$1.6 billion in economic activity</td>
</tr>
<tr>
<td>Local Business Fair:</td>
<td>Annually, UMMS provides local businesses the opportunity to showcase their goods and services to a broad audience of employees, faculty and, students to encourage local purchasing.</td>
</tr>
<tr>
<td>Local Purchasing</td>
<td></td>
</tr>
<tr>
<td>Total purchasing:</td>
<td>Expenditures paid to suppliers/vendors in Worcester County (including City of Worcester):</td>
</tr>
<tr>
<td>WORCESTER</td>
<td>$29,142,594</td>
</tr>
<tr>
<td>WORCESTER COUNTY</td>
<td>$37,048,684</td>
</tr>
<tr>
<td>UMass Medical School employs over 6,000 people, of whom over 5,000 work in Worcester and 1,472 live in the city. Whether they live or work in Worcester (or both) these employees contribute to the city’s economy and tax base through purchases they make here.</td>
<td></td>
</tr>
<tr>
<td>A recent Donahue Institute study found that UMMS generated $1.6 billion in economic activity in FY2015. The Donahue Institute report determined that spending by UMMS and its faculty, staff and students support an additional 4,943 jobs in Massachusetts.</td>
<td></td>
</tr>
</tbody>
</table>
In 2017, through a generous grant from the Remillard family, UMMS launched “North Quadrant Support Services,” (NQSS) an initiative that builds on the highly successful 21-year academic partnership between the Medical School and the North Quadrant of the Worcester Public Schools.

NQSS aims to address socioeconomic barriers to academic success faced by some students in the North Quadrant of the Worcester Public Schools. Over the last year, UMMS has made a difference in the lives of students and their families through a partnership that includes financial support, employee and student volunteerism, and in-kind donations. Additionally, **UMMS employees and students raised close to $60,000**, through their respective charitable campaigns, to sustain this effort. Below are a few examples of our work this past year.

1. **Food pantry:** UMMS employees built and stocked a food pantry at North High School to supply nutritiously balanced food to families identified by the school as being unable to afford it. Food from the pantry is also made available to students from East Middle School.

2. **Washers/Dryers:** The medical school supplied washers and dryers to five schools in the quadrant identified by the Worcester Public Schools superintendent as having populations of children whose families are unable to afford laundry services, with the hopes of preventing students who feel embarrassed or insecure about wearing unclean clothes from missing school.

3. **Backpacks:** UMMS volunteers distributed close to 700 backpacks filled with school supplies to elementary school kids ensuring they are able to start off the school year with the necessary tools to succeed.

**Winter Clothing drive:** UMMS partnered with the Worcester Public School’s Coats for Kids program to provide new and gently used winter outerwear to children in need from Head Start to high school in the North Quadrant of the Worcester Public Schools as well as new arrivals from Puerto Rico and the U.S. Virgin Islands in the aftermath of Hurricane Maria. Through the generous donations of our employees, we collected approximately 1200 coats and a total of 1000 hats, mittens and scarves as well as 50 pairs of boots. We also collected over $1000 worth of gift certificates to help purchase winter clothing.

“Worcester Tech has been the grateful beneficiary of a major, multi-year donation by UMass Medical School for the biotech program; one of the few such high school programs in the state. I know that the dollars spent on equipment and supplies have taken our program to the highest level. More importantly, the students have learned firsthand the value of the medical school right down the street in their very own City. They have also learned the value of community partnership. We are forever grateful for the opportunity afforded our students and the ongoing ability to deepen the education of Worcester students.”

Susan Mailman
*General Advisory Chair, Worcester Technical High School*
*Chairwoman & Treasurer, Coghlin Electrical Contractors, Inc*

UMass Medical School has met its commitment of a multi-year donation of **$875,000**. We are proud to have supported the biotech program at Worcester Tech.
The medical school community is deeply engaged in our local community through various partnerships with community organizations that benefit Worcester residents.

Student Activities

Students at UMASS Medical School are deeply involved in the Worcester community through a broad range of student programs. Below are just a few examples of how students from our three schools engage with their community.

Graduate School of Nursing (GSN)

Clothing Drive: Each year, Graduate School of Nursing students host a clothing drive for the homeless. Clothing items are donated to local organizations serving homeless and battered women and children in Worcester.

School of Medicine (SOM)

Worcester Free Clinic Coalition: The mission of the Worcester Free Clinic Coalition is to provide care for those who cannot get it elsewhere and, most importantly, connect people with longitudinal primary care services. As medical students, volunteering in the clinics is great a way to serve the Worcester community while also furthering their clinical skills.

Graduate School of Biomedical Sciences (GSBS)

Nativity School student lectures: GSBS students have visited the Nativity School of Worcester to talk about graduate school and give fun presentations about their scientific research to its middle school students.

Financial Support of Community Organizations by UMass Medical School and its Employees

Through our workplace campaign, our employees donate $100,000 to support non-profit organizations in the City of Worcester.

UMMS contributes over $100,000 each year to support local non-profit organizations in the City of Worcester.

**Dress for Success**

Over the last five years UMMS’ Professional Women’s Committee has raise over $11,000 in donations and collected close to $40,000 worth of clothing for Dress for Success.

**Veterans Inc.**

Once a month, UMMS employees volunteer to serve dinner to veterans at Veterans Inc.

Office of Community and Government Relations

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