



[www.umassmed.edu/it](http://www.umassmed.edu/it)



# Infrastructure Services

## Building For The Future

# Infrastructure Services



Offers user-focused services in a robust, sustainable enterprise delivery model, including: email, remote networking, wireless networking, list server, spam and virus protection, training and education. The department manages and supports the technical infrastructure of the Medical School users as well as support for President's office information technology group (UITS), Commonwealth Medicine (CWM) and its customers.



## Hosted Systems

Supports server management, E-mail services, file and print services and high performance computing support.

- \* Over Three Peta-Bytes of storage
- \* 85% Virtualized Data Center Infrastructure



## Network Engineering

Provides data network management, wireless networking, internet/intranet services and remote access.

- \* 40 Gb/s Connection to Campus Backbone
- \* Shared Computing, Storage and Network Infrastructure



## Telecommunications

Provides cable plant infrastructure support, and technical management of telephone and voicemail systems.

- \* Supports 20+ facilities
- \* Two High Availability Call Centers



## Data Center

Provides Data Center services for UMass Medical School, and associated business units, in our state of the art Datacenter

- \* 24x7x365 operations and monitoring
- \* 7500sq ft - 200 rack capacity

## Building for the Future



Scan the QR code on the left to get more information  
Contact us: 508-856-8643 | [it@umassmed.edu](mailto:it@umassmed.edu)  
Visit our website at: <http://www.umassmed.edu/it>  
Follow us on Twitter @UmassMedIT or LinkedIn