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# COMMUNICATION TECHNOLOGIES

Your window to a successful experience.

# Communication Technologies



We listen, consult, and produce extraordinary service!

We believe in providing highly personalized services that reflect the individual culture of our customers while complying with the technical demands for of all classes, lectures, events, communication, voice applications, telephones and more. Our knowledgeable and creative staff will build relationships with all UMass Medical School Departments, Faculty, Staff, and Students and Partner with you to develop the best solutions for your goals and needs.

We offer a wide range of services, including , but not limited to:



## AUDIO VISUAL SERVICES

- Audio Visual assistance and support for classes, internal meetings, and internal events
- Audio Visual consultation for products and services (old, new, and up-coming)
- Training for any room, product and service that Communication Technologies supports
- Video conferencing
- Video recording/editing
- Audio recording/editing



## COMMUNICATION SERVICES

- Unified Messaging - get instant access to voicemail messages in your exchange inbox
- Voice Mail - application mailboxes to help you process phone calls more efficiently (auto attendants, information mailboxes, and time of day mailboxes are a few options)
- Cell phones - support for all school issued devices
- Pagers- get immediate notification of urgent messages



## AUDIO VISUAL SERVICES

- Audio/Video hosting and archiving services
- Live event streaming
- Audio Visual integration
- Event production for external events (fee based)
- Media conversions/duplications, i.e. VHS to DVD, DVD Copies, DVD to mp4, etc \*\* please note, commercial copyrighted materials are prohibited \*\*



## COMMUNICATION SERVICES

- Audio Conferencing- we offer an on-site audio conferencing system to all customers at the Medical School and Commonwealth Medicine
- Billing services- for all telephones and cell phones
- Training on all telephones, voice mail, and cell phones
- Mobility features for your desk phone - never miss a call
- Consultations on telephone and voice mail applications for your department

**Contact us today to see what we can do for you!**



Scan the QR code on the left to get more information

Contact us: 508-856-3938 | [communication\\_technologies@umassmed.edu](mailto:communication_technologies@umassmed.edu)

Visit our website at: <http://www.umassmed.edu/it>

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