

Mobility and Feature Functionality

For more information regarding these Features please contact the Information Services [HelpDesk](#) at (508) 856-8643.

Feature	Description	Function
Personal Number	Provides single number access to users, Callers are directed to the device(s) of your choice using up to 5 customizable profiles. Profiles may be seen as a searches; it will search the caller as defined in a profile.	Examples: Profile 1 - In Office search 1 Office Telephone search 2 Admin search 3 VM Profile 2 - Out of office search 1 Cell phone search 2 Admin. search 3 VM
Parallel Ringing	Simultaneous ringing up to 3 locations. <ul style="list-style-type: none"> ▪ Extension types allowed in the list <ul style="list-style-type: none"> – Analog extension – digital extension (ODN and ADN) – CAS extension – IP extension – Mobile/remote extension <i>Will need Manager approval.</i>	The ability to ring up to three locations, three separate phones at one time. Example: Will ring both your office phone set and your Cellular phone simultaneously. Limited to only 3 locations.
Single Number Presentation	Allows a user with several telephones (extensions) to appear as a single Caller, irrespective of which phone he/she is using. <i>Will need Manager approval.</i>	Will give the caller one appearance or a single number/extension when utilizing several predefined internal extensions. Example: A Supervisor can have a single number/extension presented (main dept number) when calls are made internally.
Mobile Extension	Brings PBX functions to any non PBX phone. <i>Will need Manager approval for functionality and cost.</i>	Example: Home or Cellular phones will simulate your office phone, and utilize normal PBX functionality; such as call transfers, conferencing, etc.
Free Seating	Generic extension users who are not normally in the office can have their calls directed to any other phone selected within the office. Can also be used for workers who are not assigned a permanent location.	Creates a flexible office, commonly known as “hoteling”. Example: Can identify any phone set as though it was their own extension.