HDFaces Video Conferencing

GoToMeeting with HDFaces is a high-definition video conferencing technology that combines screen sharing, audio conferencing and video conferencing.

Meeting participants can share up to 6 high-resolution video conferencing streams while viewing the presenter’s screen.

A resizable viewer and customizable layouts allow you to adapt to numerous monitor and projection configurations. HDFaces is included with GoToMeeting at no additional cost. All you need is an Internet connection and a webcam to begin enjoying a telepresence-quality experience!

Share or stop webcams from the Control Panel

You and your attendees can share webcams in any of the following ways:

- Click the webcam button on the grab tab.
- Click the Share My Webcam button in the Webcam pane on the Control Panel.
- Select Share My Webcam from the Webcams drop-down menu.
- Click the webcam button next to your name in the Attendee List (PC-only).
- Right-click your own name in the Attendee List and select Share My Webcam.

Organizers can send Share Webcam Requests to attendees in any of the following ways:

- Click the Webcam column on the Attendee List.
- Right-click an attendee’s name from the Attendee List and select Send Webcam Request from the drop-down menu.
Organizers can turn off attendee webcams in any of the following ways:

- Click the green webcam button next to an attendee's name. Attendees will see a yellow tip or dialog indicating that the organizer has closed their webcam feed.
- Right-click an attendee's name from the Attendee list and select Stop Webcam Sharing.

Manage your webcam from your video feed

- Temporarily Pause/Play your video by selecting the Pause or Play button on the top-right corner of your webcam feed. (a)
- Resize the webcam viewer and screen sharing using the slider. You can click and drag any part of the slider to adjust the display. (b)
- When only webcams are being shared, participants can resize webcams by clicking and dragging the bottom-right corner of the Viewer. Expand and minimize how webcams and/or screen sharing is displayed by clicking and dragging the bottom-right corner of the viewer. If only webcams are being shared (not screen sharing), you can adjust the size and position of the webcam viewer by using the Webcams drop-down menu and selecting one of the following Webcam Positions: Top, Left, Bottom, Right.
Toggle the webcam layouts

Attendees can change the webcam position from the **Webcams** drop-down menu located in the top-left corner of the viewer or the Webcam pane in the Control Panel (only available when both webcams and screen sharing are enabled).

- **Share My Webcam** - Shares your own webcam.
- **Stop Sharing My Webcam** - Stops broadcasting your own webcam.
- **Hide Webcams** - Hides the webcam viewer but still broadcasts your webcam feed to other attendees.
- **Always in Front** - Keeps webcams on top of all other applications and windows (only available for PC organizers and all Mac participants). Hiding webcams decrease bandwidth consumption.
Remove webcams for all participants

From the Options menu, organizers can uncheck the *Attendees Can Share Webcams* setting to remove the option for all meeting participants to share webcams.

![Options menu showing Attendees Can Share Webcams setting](image)

Manage your webcam settings

1. Click the **File** menu and select **Preferences**, or right-click the GoToMeeting daisy icon 🎀 from your system tray and select **Preferences**. Preferences can also be found on the **Webcams** drop-down menu in the Webcam pane or viewer.
2. From the **Preferences** window, select the **Webcam** option from the left-navigation menu to view the following:
   a. **Your camera** - Shows the make and model of your detected webcam.
   b. **Select a display format** - Adjusts the aspect ratios of webcam feeds. 4:3 is the normal display and 16:9 is the widescreen display.
Advanced - Modifies your hardware settings from within GoToMeeting. Customizable

How do I join a session from an iPad, iPhone or iPod Touch?

If you know the 9-digit Meeting or Webinar ID, you can join the session by simply opening the GoToMeeting app and entering your name and the Meeting or Webinar ID (webinar attendees must also enter their email). If you already have the GoToMeeting app installed, you can also join a session by tapping the Join link in your GoToMeeting or GoToWebinar invitation email, which will automatically launch you into session.

FAQs

Can I join a GoToMeeting with HDFaces video meeting from an iPad? How do I share my webcam?

Yes. You can join HDFaces video meetings as an attendee. If you’re using an iPad, you can see up to 6 webcams. And if you’re using a iPad 2 or higher, you can collaborate face-to-face by sharing your front or back camera!

To turn on your webcam on an iPad 2 or higher, tap the Webcam icon in the navigation bar, and then tap Share My Webcam. We highly recommend using a strong WiFi connection. While it’s possible to stream video over 3G, we do recommend WiFi. Operator data charges may apply, so we highly recommend using an unlimited data plan or WiFi connection.

Can I host a meeting or webinar from my iPad, iPhone or iPod Touch? Can I show my screen if I’m given presenter controls?

You can only join sessions as an attendee and cannot show your screen from your iPad, iPhone or iPod Touch at this time. Hosting will be coming soon!

Can I join a webinar as a panelist?

No, you cannot join a webinar as a panelist on an iPad, iPhone or iPod Touch.

How does attending a meeting or webinar on an iPad, iPhone or iPod Touch compare with the experience on a PC or Mac?

Just as on a PC or Mac, you can view the presenter’s screen, see who’s attending and who’s talking. However, some features are not yet available on the iPad, iPhone and iPod Touch, including drawing tools, presenter controls, keyboard and mouse controls and starting or scheduling sessions.

- Options depend on your webcam manufacturer.