

What do you already know?

Please complete the following questions to the best of your ability. You're not expected to know all of the answers. When you finish the course, you'll have the opportunity to answer these questions again and apply what you've learned.

1) Assessing a candidate's *knowledge, skills* and *abilities* is an example of a:

- Behavioral Competency Interview
- Technical Competency Interview
- Traditional Competency Interview
- Interview Guideline Competency Interview

2) The “STAR” Model format of interviewing stands for:

- Schedule, Test, Action, Result
- Situation, Task, Action, Response
- Situation, Task, Action, Result
- Skills, Test, Action, Result

3) A top tip for analyzing resumes is to “review and assess the overall _____ of the resume”.

- Skills
- Objective
- Quality
- Employment history

4) There are certain guideline “do’s” and “don’ts” for asking questions. Please indicate the “do” below:

- Justify the questions
- Remain silent for the response
- Preface the question
- Explain the rationale for the question