



GUARDIAN®



Employee Benefits Hotline

Benefit specialists are available to answer questions
as you sign up for your Guardian benefits

Toll-free Phone		E-mail
1-888-600-1600	7:00 a.m.- 8:30 p.m. EST 6:00 a.m. - 7:30 p.m. CST Monday – Friday 5:00 a.m. - 6:30 p.m. MST 4:00 a.m. - 5:30 p.m. PST	From www.GuardianAnytime.com , click on “secure channel” to send an e-mail (in your comments include “Question for EBH”)

STEP 1: Ask yourself these questions to determine if you should call the Employee Benefits Hotline.

If you answer “yes” to any of these questions, prepare to contact the Hotline (go to step 2):

- Do I need help completing my enrollment form?
- Do I have questions about the benefits covered under the plans my employer is offering?
- Coverage begins on your plan’s effective date, July, 1, 2016.

STEP 2: Prepare to contact the Hotline

- Name of the company you work for:

- Your company’s group number:

STEP 3: Call 888-600-1600 to get answers!

- Press #1 to identify yourself as an employee
- At the next prompt: Press #0 for questions relating to life, disability or accident.
- Enter your plan group number, 526237

IMPORTANT NOTE: The Employee Benefits Hotline provides pre-enrollment support in over 50 languages! Once you are enrolled in a plan, you will receive additional information and new toll-free phone numbers. If you are looking for a dentist provider who participates in your plan, go to www.GuardianAnytime.com.