

The University is implementing a Unified Procurement Services Team (UPST) to provide procurement, accounts payable, and travel/expense services to all campuses. This monthly Newsletter is designed to keep our campus customers informed about what's happening with the UPST.

Goals of the UPST



Provide responsive, consistent, high quality customer service



Reduce costs through efficiency and strategic sourcing/category management



Provide staff with development opportunities



Maintain strong campus relationships

“Better, faster, cheaper”

PLAN

DESIGN

TRANSITION

GO-LIVE

2018

2019



We are here

2020

Transition to the UPST

November 12, 2019 – UPST staff transitions to new organization but continue to provide services to their campuses. The transition of functions to the UPST will begin and continue through end of 2019

January 1, 2020 – Transition to UPST will be complete. UPST Go-Live for all procurement and AP functions

Post Go-Live – UPST staff will work on operational improvements and efficiencies

- The UPST is a new shared services organization serving the entire University within the President's Office. The UPST will have 3 divisions: Procurement Operations, Strategic Sourcing, and Service and Quality Assurance
- The majority of the UPST staff is transferring from a campus. The UPST will be based in Shrewsbury with select positions working in Amherst, Lowell, and One Beacon Street/Boston
- The UPST is led by David Cho, Chief Procurement Officer (CPO). David comes to UMass having worked as a CPO and procurement consultant.
- Brian Girard is the UPST Director of Procurement Operations. Brian comes to the UPST from UMass Medical School where he served as the Director of Procurement and A/P
- The rest of the UPST staff will be introduced in November

UPST Leadership (as of Oct 2019)



David Cho
Chief Procurement Officer
dcho@umassp.edu



Brian Girard
Director of Procurement Operations
bgirard@umassp.edu

Stay Informed

More details about the transition to the UPST will be coming in the form of future Newsletters, Bulletins, and targeted emails. For additional information, please visit:

umassp.edu/better-together/projects/shared-services-project

For questions, contact: upst@umassp.edu