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HealthAlliance-Clinton Hospital Ranked #1 Hospital in Massachusetts New hospital ranking system prioritizes initiatives surrounding healthcare inequities

LEOMINSTER, MASS. – UMass Memorial HealthAlliance-Clinton Hospital was recently ranked the number-one hospital in Massachusetts and the number-eight hospital in the country by the Lown Institute of Brookline, Mass. This new index released earlier this week focuses on civic leadership, value of care and patient satisfaction when measuring a hospital’s true impact in their community.

“It’s an understatement to say we are extremely pleased with our ranking,” commented Steve Roach, interim president for HealthAlliance-Clinton Hospital. “The Lown Institute methodology for their ranking system matches more closely to our mission of serving our community. We are proud of our civic leadership, appreciate the patient feedback we receive annually, and understand that the value of healthcare should not be determined by your socio-economic status.”

The Lown Institute is a nonpartisan think tank, founded by world-renowned cardiologist and Nobel Peace Prize winner Bernard Lown, that believes a radically better American health system is possible. They conduct research, convene experts, and spark public debate to bridge the gap between existing public policy solutions and the care that Americans want and need. Their index is a new kind of hospital ranking, one that takes into account the full breadth of what hospitals do, evaluating hospitals’ performance based on how well they treat their patients, their commitment to providing high-value care, and their investment in community health.

“Being recognized for our excellence in serving patients at the same time that we are recognized for our role in advancing equity in the community is fundamental to our mission,” continued Roach. “Our commitment to community health is exemplified by our work with Anchor Mission initiative, through the Healthcare Anchor Network, resulting in our recent investment in the Fitchburg Arts Community housing project. We are also in the process of granting over \$2.3 million in funds through 2024 to local non-profits that embrace our community health needs assessment and strive to make an impact in the healthcare available in our community.”

For HealthAlliance-Clinton Hospital, the Anchor Mission focuses on improving the environment, financial and physical health of the people of North Central Massachusetts. This work is concentrated on four pillars with the entire UMass Memorial Health Care system throughout Central Massachusetts and stretching east to Marlborough: investing in

local projects to improve the welfare of our communities; working with other workforce organizations to intentionally hire individuals from some of the most disadvantaged areas of our communities; supporting local businesses by buying locally whenever possible, with a focus on areas of social disadvantage or ongoing inequality within our communities; and volunteering in the communities where our caregivers get involved and contribute to the mission of our organization outside of their traditional roles.

The Lown Institute Index ranked HealthAlliance-Clinton as the top-rated hospital in Massachusetts out of 55 hospitals in the rankings. It was also the eighth highest rated hospital in the country out of 3,282 hospitals nationwide. HealthAlliance-Clinton received an “A” ranking for Civic Leadership, an “A+” ranking for Value of Care and an “A” ranking for Patient Outcomes. In particular, the hospital scored high with inclusivity (fourth in the state; 139th in the country), avoiding overuse (sixth in the state; 86th in the country) and patient safety (ninth in the state; 332nd in the country).

The UMass Memorial Health Care system also faired extremely well in the Lown Institute index. The Medical Center in Worcester was ranked third in the state and 24th in the country followed by UMass Memorial Marlborough Hospital which was ranked ninth in the state and 94th in the country.

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#1 Ranking in Massachusetts: <https://lownhospitalsindex.org/rankings/?state=MA>

#8 Ranking Nationwide: <https://lownhospitalsindex.org/list/composite/>

UMass Memorial HealthAlliance-Clinton Hospital

UMass Memorial HealthAlliance-Clinton Hospital is a full-service, 163 bed community hospital serving communities in North Central Massachusetts and surrounding cities and towns with a team of over 400 physicians across 40 health care specialties. We provide a full complement of services on our three campuses in Clinton, Fitchburg and Leominster including two 24-hour state-of-the-art emergency departments; an urgent care center; primary care, behavioral health, a complementary care center and specialty care such as the Simonds-Sinon Regional Cancer Center, home health and hospice, physical therapy centers, and geriatric psychiatry programs and services. Visit healthallianceclinton.com for more information.