Dear Patients,

If you’re experiencing an urgent eye problem and do not have any other symptoms, such as a cough or fever, please call 508-334-0930 and ask to speak with the Eye Center on-call physician.

Call First
For your protection and the safety of our caregivers, we ask that you call first:
- Don’t go to the Emergency Department.
- Don’t come directly to the Eye Center. We aren’t currently accepting walk-in patients.

Instead, please call 508-334-0930 for instructions from our on-call physician.

We’ll assess your eye problem to determine if you need to come in for care, or if we’ll be able to treat you using virtual medicine technology, which will be available beginning Monday, March 23.

Thank you,
Your UMass Memorial Eye Center Team