

Cigna is making significant enhancements to our networks and customer tools that can help make it easier for employers and employees to use and understand.

Effective January 1, 2015



DPPO network



One consolidated, easy-to-understand DPPO network:

The Core/Radius and Dental Network Savings Program (DNSP) naming conventions are being eliminated. We are consolidating the existing networks and will have one large Cigna DPPO network.

Network directory



One directory:

All dentists (including all previous Core/Radius/DNSP dentists) will be listed in one directory. This applies to the online directory as well as the printed directories.

Cost-efficiency rating



A new star rating system for the DPPO network:

Within the myCigna directory, customers will now be able to identify potential cost savings through the use of our star rating system. A dentist location will receive one, two or three stars, with three stars indicating the greatest potential cost savings.

Cigna Care Designation



Leading the way in Dental Care and Cost Transparency:

Cigna will help customers make dental care decisions by adding information within the online network directory. A Cigna Care Designation will identify those dentists who meet certain practice criteria.

Treatment Cost Estimator (TCE)



TCE tool enhancements:

Estimates down to the dentist level for in-network dentists. This comprehensive tool will continue to use customer-specific plan information providing treatment estimates as well as the price of procedures.

Cigna Dental Oral Health Integration Program®



Program automation:

To improve customer experience and utilization of this program, after a customer registers to participate, the program will be automated. This eliminates the need to register for future claim submissions. As always, this program is available to all dental customers regardless of the medical carrier.

GO YOU®



Offered by: Connecticut General Life Insurance Company or Cigna Health and Life Insurance Company.

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