

Dear Provider:

The University of Massachusetts Medical School's Drug Utilization Review Program is ready to accept and send HIPAA-compliant Health Services Review Request and Response Electronic Transactions for drug prior authorization.

If you are interested in conducting the drug prior authorization process electronically in the mandated 278 format, please contact

Drug Utilization Review Program 1-800-745-7318
Monday through Friday, 7:30 AM – 6:00 PM

University of Massachusetts Medical School
Drug Utilization Review Program
100 Century Drive
Worcester, MA 01606-1244

Attn: Steve Edwards – HIPAA Transactions Support

We will then send you a Trading Partner Packet including 278 Companion Guides, a Trading Partner Agreement and a Transaction checklist. Alternatively, you can obtain the Trading Partner Packet contents from the DUR web page.

Once you have returned the requirement paperwork to the address above, we will contact you to begin the transaction testing process.