

Clinical Pharmacy Services



The Clinical Pharmacy Services program is administered through Commonwealth Medicine, the public health consulting division of the University of Massachusetts Medical School. Commonwealth Medicine helps public agencies improve their healthcare policies and services through innovative consulting and service models by applying the knowledge of UMass Medical School.

What We Do

The Clinical Pharmacy Services (CPS) program was developed in 1999 primarily to help Massachusetts Medicaid meet its federal requirements to provide drug utilization review (DUR) for its pharmacy program. CPS has since evolved and expanded into a program that offers comprehensive prescription drug management services to Massachusetts, as well as other states.

With a growing demand for prescription drug coverage taking a toll on state budgets, it is essential that states closely monitor prescription practices not only for clinical effectiveness but for opportunities to control spending. CPS brings a proven track record of delivering cost containment strategies that save money and support clinical outcomes. Our novel and effective consulting and service models—customized for each client—ensure that state agencies maximize every healthcare dollar spent.

Our Services

While the Clinical Pharmacy Services program offers several discrete consulting and service solutions, we recognize program needs change from state to state. That is why we are dedicated to providing flexible solutions to our public sector clients. Our focus on the individual needs of each client ensures superior provider education and quality patient outcomes. Our customizable range of services includes:

Quality of Care

- Prescription screening
- Staffed call centers
- Preferred drug list support
- Prior authorization review
- Clinical guideline development
- Early refill prohibition
- Mandatory generic use
- Prescriber and provider profiling

Retrospective Analysis

- Prescription pattern analysis
- Educational interventions
- Medication regimen reviews
- Disease state management
- Controlled substance management

Cost Control

- Proprietary tracking software
- Promote least costly drug alternative
- Fraud and abuse reporting
- Cost avoidance analysis
- Monthly review reports
- Database development
- Trending analysis

Clinical Drug Information

- Therapeutic class reviews
- New drug evaluations
- DUR boards
- Pharmacy and Therapeutic committees

Program Benefits

Our understanding of the public sector and experience working with state agencies means Clinical Pharmacy Services is an ideal choice for states seeking a unique, personalized DUR solution. Our benefits include:

- Flexible approach for customized solutions
- Excellent customer service support
- Leading the nation in production of cost avoidance dollars
- In-depth knowledge of public sector challenges
- Expert, hands-on management by top pharmacists
- Highest percentage of clinical staff versus competitors
- Proprietary software allows for comprehensive data analysis

Results

CPS is one of the leaders in the nation in securing maximum cost savings for its clients. In the last three fiscal years, CPS has been instrumental in helping Massachusetts Medicaid maintain growth of pharmacy expenditures at well below the national average. CPS has also played a key role in the Massachusetts Medicaid Generic Mandatory Program, which is the major reason why Massachusetts leads the nation in the use of generic drugs. Recently, CPS has expanded its scope to providing clinical services for the states of Alabama and Vermont.

Why Choose Us?

As part of the University of Massachusetts Medical School, CPS offers benefits to our public sector clients that are unique among pharmacy service providers, including the clinical and research resources of one of the nation's leading academic institutions. UMass Medical School and CPS share a mission to improve public health through cost-effective solutions and innovative services. Because CPS is itself a public entity, we bring a deep understanding of the challenges faced by public health agencies.

With the resources of UMass Medical School behind us, CPS is uniquely positioned to provide unmatched support to our clients in formulary design and evidence-based research on drug efficacy. In addition, our programs for provider education and disease management are developed under the professional guidance of the medical school's clinical faculty.



Clinical Pharmacy Services, 100 Century Drive, Worcester, MA 01606
Tel. (508) 421-6140 Fax. (877) 208-7420
www.umassmed.edu/dur Timothy.Cummins@umassmed.edu