



Community Case Management
Commonwealth Medicine
University of Massachusetts Medical School
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Worcester, MA 01606-1244

Community Case Management

MassHealth is providing a new Community Case Management initiative (CCM) through the University of Massachusetts Medical School, Commonwealth Medicine for MassHealth members under the age of twenty-two who require continuous nursing.

CCM includes:

- A comprehensive needs assessment performed by a pediatric nurse case manager;
- An in-person visit with the member;
- A member-focused, clinically appropriate service plan;
- A single point to access community long-term care services: nursing, home health aide, personal care attendant (PCA), personal care worker (PCW), physical, occupational and speech and hearing therapy, durable medical equipment (DME), and oxygen and respiratory equipment;
- An expedited service authorization process;
- Case manager participation in hospital and institutional discharge planning meetings;
- Insurance identification and referrals; and
- Case collaboration with other care providers, as appropriate.

For more information about CCM, call 1-800-863-6068