

**Center for Adoption Research
University of Massachusetts**

**Massachusetts Adoption Agency Survey 1999-2000:
Private Agencies Conducting Domestic Infant or
International Adoption Placements**

May 2003

Prepared by
Peter Gibbs, Director and Martha J. Henry, Research Coordinator

TABLE OF CONTENTS

Acknowledgments	ii
Legislation.....	iii
Introduction.....	1
Agency Information.....	3
Placement Programs.....	3
Finalized Private Adoptions in 1999 and 2000.....	5
Fees Charged to Adoptive Parents.....	7
Adoption Related Services Provided	10
Contact and Communication Practices: Openness in Adoption	11
Summary of Findings.....	15
Future Directions	16
Appendix A: Department of Social Services Area Offices	17
Appendix B: Licensed Private Adoption Agencies in Massachusetts.....	20

Figures and Tables

Figure 1. Number of Finalized Private Adoptions in 1999 and 2000.....	5
Figure 2. Countries of International Adoptions Using Agency Resources.....	6
Figure 3. Range of Low Fees Charged to Adoptive Parents.....	8
Figure 4. Range of High Fees Charged to Adoptive Parents.....	8
Table 1. Definitions of Placement Programs	4
Table 2. Massachusetts Agency Placement Programs	5
Table 3. Domestic Infant Programs: Ranges and Averages of Component Fees	9
Table 4. International Programs: Ranges and Averages of Component Fees.....	10
Table 5. Percentage of Agencies Offering Adoption Services	11
Table 6. Common and Uncommon Practices Related to Contact and Communication	13
Table 7. Percentage of Programs Offering Post-finalization Communication Services.....	13
Table 8. Most Common and Uncommon Communication Practices by Placement Program.....	14

Acknowledgments

The Center would like to thank the Massachusetts legislature for the opportunity to conduct this important work in the field of adoption. We wish to express our gratitude to the licensed private adoption agencies in Massachusetts that provide domestic infant and international adoption placements for their willing participation and assistance in this effort. We also extend our appreciation to the Massachusetts Department of Social Services (DSS), for providing specific data about the numbers of adoptions processed by DSS, and the private agencies with which they contract, to assist us in developing an overview of adoption in Massachusetts¹. Finally, the Center thanks Aaron Lazare, M.D., Chancellor and Dean of the University of Massachusetts Medical School (who as Chairperson of the Citizen's Special Task Force on Adoption presented the legislature with the recommendation to create the Center for Adoption Research), the administration of the Medical School, the President of the University of Massachusetts and the trustees of the University for their work in supporting the establishment of the Center and for providing ongoing support to the Center and its mission.

¹ The Massachusetts Department of Social Services (DSS) is the public child welfare agency of the Commonwealth, responsible for the care and protection of children and the determination of appropriate permanent placement plans for children in foster care. Central office: 24 Farnsworth Street, Boston, MA 02210. Statewide adoption information telephone number 1-800-KIDS-508. Website <http://www.state.ma.us/dss/>. See Appendix A for a complete listing of the 6 regional and 26 areas DSS offices.

Legislation

In 1999, HB 4900 37 (An act making appropriations for the fiscal year 2000 for the maintenance, of the departments, boards, commissions, institutions, and certain activities of the commonwealth, for interest, sinking fund and serial bond requirements and for certain permanent improvements, 1999 Mass. Acts, ch. 127) amended M.G.L. 28A § 10 (c)(8) to require reports by placement agencies detailing the number and nature of adoptions processed during each calendar quarter to be filed with the Center for Adoption Research at the University of Massachusetts. At that time, the legislature recognized that there was no statewide, consolidated picture of common practices, services, fees, or the numbers of different kinds of adoptions processed in Massachusetts. Therefore, the Center began collecting data to develop an archive of adoption practices in Massachusetts. Legislators believed that having this information about adoption would benefit consumers of adoption services, professionals, and would be a resource for policy development related to adoption.

Introduction

In the Commonwealth of Massachusetts, only licensed adoption agencies may legally place children for adoption. The Massachusetts Office of Child Care Services is the licensing authority for adoption agencies and regulates adoption agencies in accordance with Massachusetts' statute. Information regarding the regulations governing adoption and the requirements for licensure as well as a listing of licensed agencies is available from the Office of Child Care Services.²

The Center for Adoption Research designed a survey to collect data from private agencies providing private domestic and private international adoption placement services. The survey did not collect data from the Department of Social Services (DSS) or related information from the private agencies contracted by DSS to make permanent placements for eligible children who are under the care and protection of the state. However, DSS did provide information on the number of adoptions completed by the Department and its private contract agencies for this report.

In 1999, preliminary information was collected from licensed private adoption agencies and was used to develop a pilot survey to capture basic adoption data for the years 1999 and 2000. In July 2001, private adoption agencies licensed in Massachusetts providing domestic infant or international adoption placement services were contacted via mail and asked to participate in a pilot survey gathering data on adoption in Massachusetts. In addition to reporting on types of adoption placement programs offered and adoption practices, agencies were asked to provide full contact information, including addresses, phone numbers, fax numbers, e-mail

² The Massachusetts Office of Child Care Services is the licensing authority for all adoption agencies in the Commonwealth. Central Office: One Ashburton Place, Room 1105 Boston, MA 02108, Phone: (617) 626-2000. Website <http://www.qualitychildcare.org/index.html>. See Appendix B for a complete listing of the 56 licensed private adoption agencies in Massachusetts.

addresses, website addresses, directors' names (executive and program), an agency contact person, and hours of operation. Current information for all licensed private adoption agencies is provided in Appendix B of this report.³ In October 2001, any agency that did not return the survey was mailed a reminder letter and encouraged to complete the survey in a timely manner. Agencies were assured both of confidentiality and that no individual agency would be identified in this report. The following information results from the aggregate responses of only those Massachusetts private adoption agencies that completed the survey.

The results of the pilot survey are reported here and are being used to revise the next survey administration which will provide an expanded picture of adoption statistics and practices covering the calendar years of 2001 and 2002. We plan to collect data for this next survey in the summer of 2003 and to release a summary report in the winter of 2003.

The following is a descriptive summary of our findings; for purposes of this report six sections of the survey are identified and reported respectively below.

- **Agency Information**
- **Type of Placement Program**
- **Number of Finalized Adoptions in 1999 and 2000**
- **Range of Fees Charged to Adoptive Parents**
- **Adoption Related Services Provided**
- **Contact and Communication Practices: Openness in Adoption**

³ It is likely that some agency information has changed since this survey was conducted, and that additional agencies have begun operations. The listing of adoption agencies in Appendix B includes all licensed adoption agencies reported by the Office of Child Care services as of January 2003.

Results

Agency Information

Forty-four licensed adoption agencies providing private domestic or international adoption placement services in Massachusetts were identified. Of the 44 private licensed agencies contacted⁴, 39 agencies responded to the survey yielding an 88.6 % response rate. Of those who responded, 67% indicated how many years the agency had been licensed in Massachusetts. The number of years licensed ranged from 2 years to 137 years (M = 66.24yrs, SD = 107.19yrs); however, 5 agencies reported *many* years instead of a numerical value, and therefore, could not be included in the reported range or average number of years licensed. All responding agencies provided full contact information and 18 agencies (46%) reported having websites.

Placement Programs

Agencies were asked to report the type of adoption placement services that they offered to adoptive parents. Table 1 provides definitions for the different types of adoption placement services, while table 2 reflects the number of agencies offering the different types of adoption placement programs. The most common type of adoption placement program offered by private Massachusetts agencies surveyed in 2001 was domestic infant adoption, which can be delineated into three categories: domestic infant adoptions using only agency resources; domestic infant adoptions that are identified by the prospective adoptive parents and finalized through the agency; and domestic infant adoption via networking with other programs. Following these types of adoptions, international adoption through networking with other programs and using agency programs were the second most common type of placement programs offered by

⁴ Refers to only private licensed adoption agencies identified as having active private domestic or international adoption programs at the time of survey administration in July 2001.

Massachusetts’s adoption agencies respectively. The majority of the private adoption agencies (28%) reported offering only one type of adoption placement program while the remaining agencies (72%) offered at least two types of placement services and up to four. Table 2 represents the percentage of agencies offering the different types of placement programs, with the majority offering domestic infant adoption placements in which the prospective adoptive parents identify the birth mother and uses a licensed agency to coordinate the process.

Table 1. Definitions of Placement Programs

Placement Program	Definition
1. Domestic Infant with Agency Resources (DIA)	The agency matches birth parents with prospective adoptive parents and coordinates and finalizes the adoption.
2. Domestic Infant Parent Identified/Agency Assisted (DIPI)	Prospective adoptive parents have an identified birth mother (parents) and use the assistance of a licensed agency to coordinate and finalize the adoption process.
3. Domestic Infant by Networking with Other Programs (DIN)	The agency uses outside resources to both match prospective adoptive parents with birth parents and to manage the adoption process.
4. International with Agency’s Program (IA)	The agency has an internal international adoption program and coordinates all services needed for adoptions from specific countries with which the agencies contract adoptions.
5. International by Networking with Other Programs (IN)	The agency does not have an internal international adoption program and coordinates with other agencies, organizations, or facilitators throughout the U.S. and abroad with programs in specific countries. The agency works with parents to complete the requirements for adoption in MA and other resources are used to coordinate the services to complete the adoption in a specific foreign country.

Table 2. Massachusetts Agency Placement Programs

	DI	DIPI	DIN	IA	IN
Number of Agencies	23	25	24	13	21
Percentage	59%	64%	62%	34%	54%

Finalized Adoptions in 1999 and 2000

Respondents were asked to indicate how many finalized adoptions were completed by the agency in the calendar years 1999 and 2000. In total, there were 545 reported adoptions finalized in the Commonwealth of Massachusetts in 1999, and in 2000, 556 reported adoptions were finalized⁵. Please note: these numbers do not reflect those adoptions finalized through DSS and the private agencies contracted by DSS to place foster children and only reflect the reported figures from those private agencies responding to the survey. The Department of Social Services reports that they finalized 927 adoptions in fiscal year 1999 and 870 adoptions in fiscal year 2000. Of these adoptions, 161 in 1999 and 135 in 2000 were processed by private agencies contracted by DSS. Figure 1 illustrates the number of adoptions per year for each type of private adoption placement program. International adoption comprised the largest number of private adoptions in both 1999 and 2000, accounting for over 75% of all finalized adoptions reported from the responding private agencies. The second most common type of private adoption in both 1999 and 2000 was domestic infant adoptions that relied on agency resources.

⁵ These numbers do not include placements from the 5 agencies that failed to report.

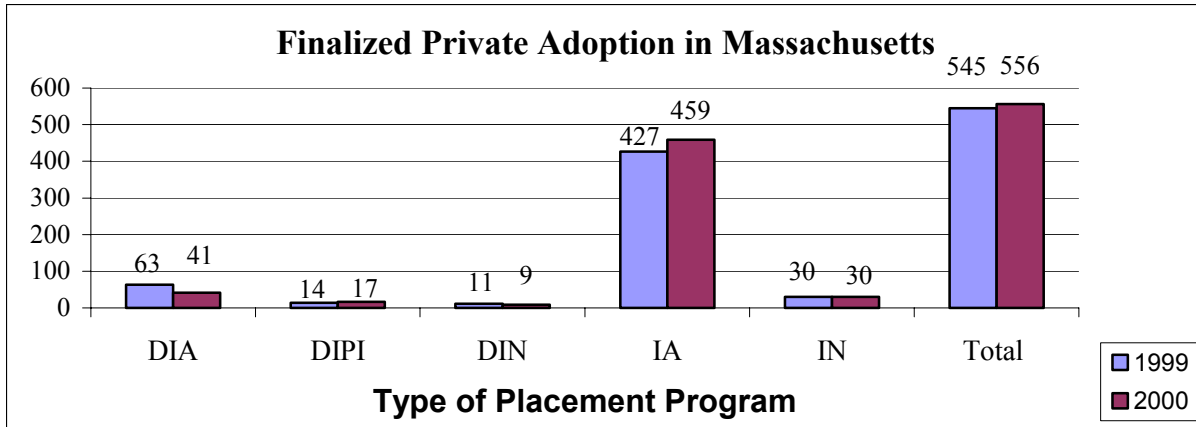


Figure 1. Number of Finalized Adoptions for 1999 and 2000 by Program

Of those adoption agencies in Massachusetts offering international adoptions, 34% report using agency resources to do so; 100% of the international placement programs offered international adoption services through China while 92% provided international adoption services through Russia, and 62% of agencies offered services in both Guatemala and Ukraine. Figure 2 provides a breakdown of the countries in which international adoption services were offered by the reporting agencies.

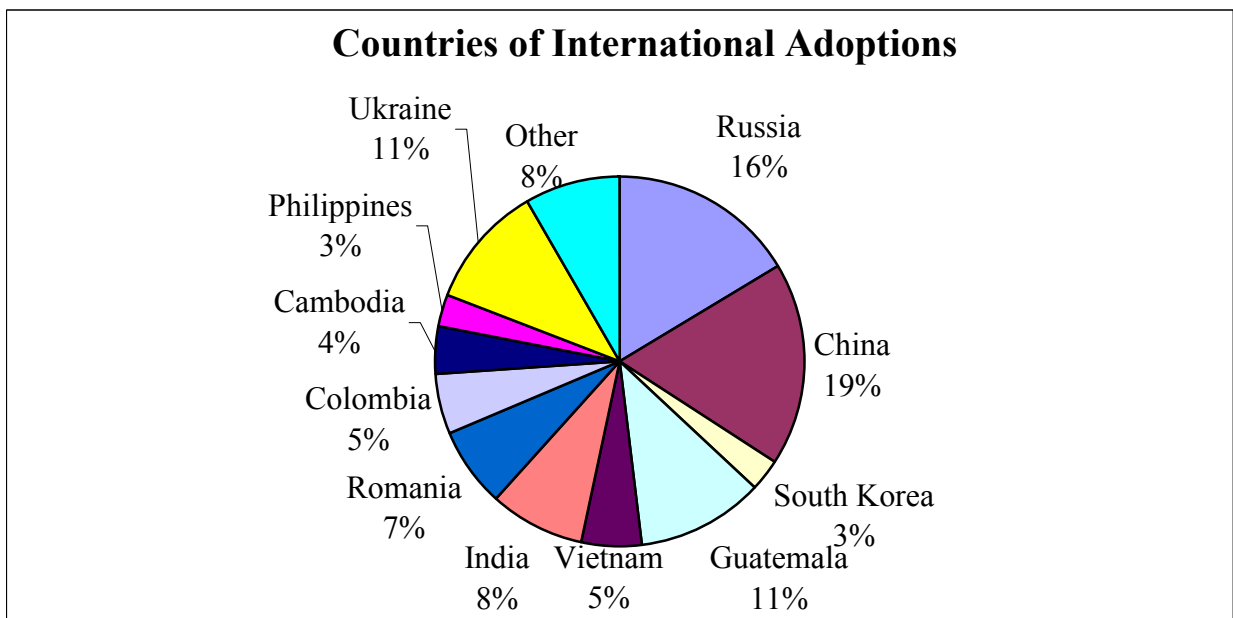


Figure 2. Countries of International Adoptions via Agency Resources

Fees Charged to Adoptive Parents

The cost of adoption in Massachusetts varies considerably depending on the type of adoption placement and can differ for each agency. Many agencies report setting fees on a sliding scale based on income; others report having fixed fees but provide fee adjustments in special circumstances. This survey was designed to capture the range of fees charged to adoptive parents by different agencies for the different types of placement programs. Figures 3 and 4 provide illustrations of the range of low and high fees charged to adoptive parents for adoptions in 2000. The most costly type of adoption placement service was domestic infant adoption with agency resources. The highest cost reported for this type of adoption was \$40,400 for complete placement services from application to legalization of the adoption. Following this, domestic infant adoption with parent identified resources assisted by an agency, domestic infant adoption by networking with other programs, and international adoption with agencies networking with other programs, were cited as costing adoptive parents as much as \$25,000 for complete adoption services (see Figures 3 & 4 for averages).

Table 3 reflects the range of fees charged for the different components of domestic infant adoption (e.g., application, homestudy, placement) and provides the most frequently reported cost for each component, while Table 4 provides the same information for international adoptions. Many agencies combine their fees and could not provide specific breakdowns of the various component fees; therefore, the data reported includes only those agencies providing specific fees charged for identified components of adoption related fees. Because numerical averages are sensitive to extreme values of the overall data, the mode or most frequently occurring value and the median (i.e., a measure of the center of the data) was used instead of averages for each component fee.

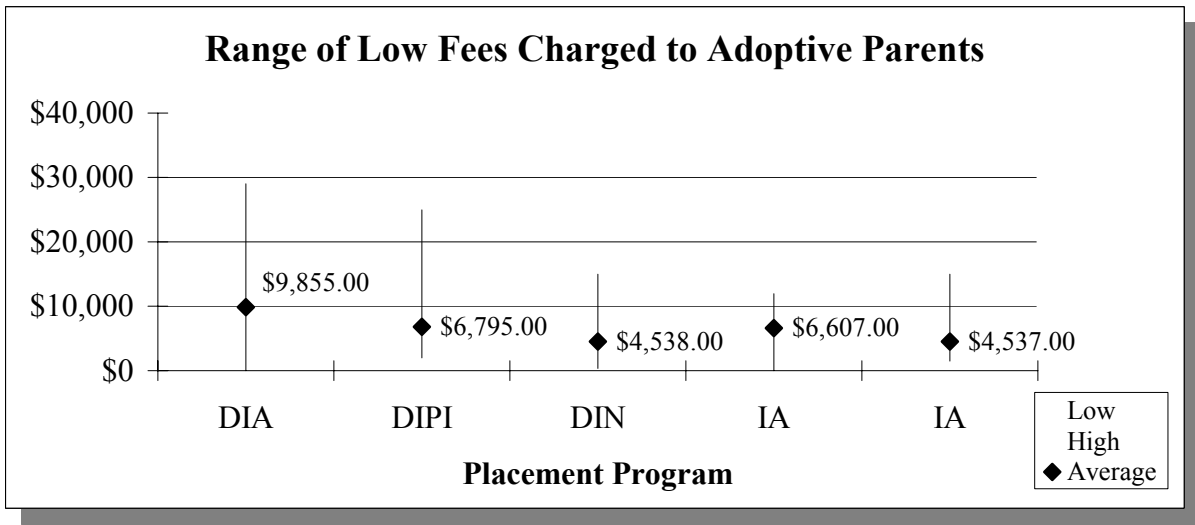


Figure 3. Range of Low Fees Charged to Adoptive Parents

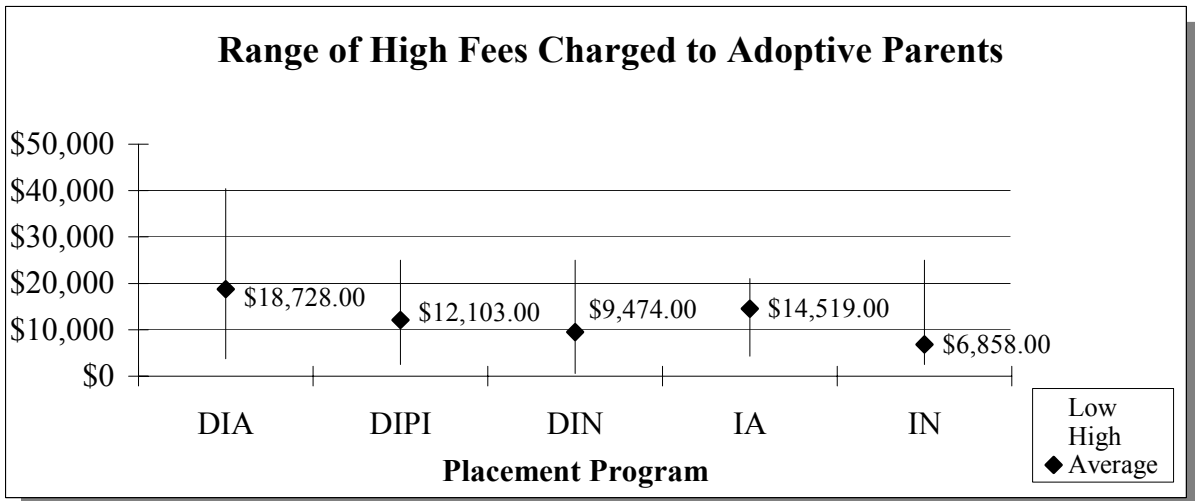


Figure 4. Range of High Fees Charged to Adoptive Parents

Table 3. Domestic Infant Programs: Ranges and Averages of Component Fees⁶

Component Type	Agency's Resources	Parent Identified/ Agency Assisted	Networking with other Programs
Application	\$50-\$2000 Mode = \$100 Median = \$200	\$0-\$500 Mode = \$100 Median = \$200	\$50-\$2500 Mode = \$100 Median = \$200
Homestudy	\$200-\$4400 Mode = \$2000 Median = \$2000	\$600-\$4400 Mode = \$2000 Median = \$2000	\$200-\$4400 Mode = \$2000 Median = \$2000
Placement	\$1250-\$30,500 Mode = \$15,000 Median = \$12,500	\$0-\$20,000 Mode = \$4000 Median = \$4000	\$0-\$20,000 Mode = * Median = \$3000
Post Placement	\$600-\$2200 Mode = \$1500 Median = \$1500	\$900-\$2000 Mode = \$1500 Median = \$1500	\$900-\$2200 Mode = \$1500 Median = \$1500
Legal	\$220-\$5000 Mode = * Median = \$1000	\$300-\$3000 Mode = * Median = \$1000	\$300-\$3000 Mode = \$900 Median = \$1000
Birth Parent Expenses	\$0-\$3000 Mode = * Median = \$1500	\$0-\$1500 Mode = * Median = \$75.00	\$0-\$75 Mode = * Median = \$37.50
ICPC (Interstate Compact on the Placement of Children)	\$0-\$1500 Mode = \$1000 Median = \$750	\$0-\$1500 Mode = * Median = \$500	\$0-\$1000 Mode = \$1000 Median = \$500

* Multiple frequent values were given; therefore an exact mode could not be determined.

⁶ Given the high range of some fees, it is suspected that agencies have some fees that are bundled together under a common heading (e.g., application and homestudy fees) and therefore, are unable to provide accurate individual component fees. Due to the problems reporting these figures, the next survey administration will address these combined fees.

Table 4. International Programs: Ranges and Averages of Component Fees

	Agency Programs	Networking with other Programs/Agents
Application	\$0-\$2500 Mode = \$100 Median = \$150	\$50-\$2500 Mode = \$100 Median = \$200
Homestudy	\$850-\$3033 Mode = \$2000 Median = \$2000	\$1000-\$3033 Mode = \$2000 Median = \$2000
Country Fees	\$1000-\$18,000 Mode = \$1000 Median = \$12,000	\$1000-\$15,000 Mode = \$1000 Median = \$1350
Post Placement	\$200-\$2000 Mode = \$1500 Median = \$1350	\$900-\$2200 Mode = \$1500 Median = \$1375
Legal	\$220-\$3500 Mode = * Median = \$1750	\$220-\$5000 Mode = * Median = \$550

* Multiple frequent values were given; therefore an exact mode could not be determined.

Adoption Related Services Provided:

Agencies were also asked to report whether they offered any of 17 services commonly provided by adoption agencies or identified as important services by parties involved in the adoption process. Table 5 illustrates the percentage of agencies offering these 17 services for both pre-placement and post-placement. The most frequent type of service offered by the group of agencies was a pre-placement informational or orientation meeting for individuals with 77% of agencies reporting this service. Further, about 80% of the responding agencies provide referrals for other services in both pre-placement and post-placement situations.

Table 5. Percentage of Agencies Offering Adoption Services to Families

Type of Service	Pre-placement	Post-placement
Birth parent counseling and support programs	62%	59%
Individual and family counseling	54%	54%
Information/orientation meetings – individual	77%	46%
Information/orientation meetings – group	69%	36%
Educational Programs – individual	41%	31%
Educational Programs – group	56%	44%
Parent training for special needs adoption	46%	26%
Support groups for parents	49%	51%
Support groups for foster/adopted children	5%	18%
Support group for adults who were adopted	NA	10%
Intermediary services related to search in adoption	NA	49%
Support or educational programs for birth children	13%	5%
Crisis intervention	33%	39%
Mentor families	23%	26%
Recreational social activities	33%	56%
Referrals to other services	80%	82%
Advocacy	56%	59%

Contact and Communication Practices: Openness in Adoption

Over the past three decades, several changes have occurred in adoption practices relating to the communication between birth and adoptive families. Historically, the most common type of adoption was confidential adoption, which meant that little, if any, information was exchanged

between parties involved in the adoption process. Agencies held the information from birth parents and adoptive parents in confidence and shared minimal information among the parties. Today, the more common types of practice are those that involve some level of communication and/or sharing of information between birth parents and adoptive families, which is most often referred to as openness in adoption. To identify the current practices related to openness of Massachusetts' adoption agencies, the survey respondents were asked to indicate whether five identified practices were common or not for their agency and whether they facilitated any pre- and post-placement and post-finalization communication and/or direct contact between birth and adoptive families.

Table 6 represents the responses from the agencies regarding the five specified practices and is ordered from common to uncommon practices. At least 39% (and up to 90%) of the programs facilitate communication and/or direct contact between birth families and adoptive families post-adoption finalization (see Table 7). With respect to the international agencies, the high response rate may be related to agencies' willingness to seek additional information and may not reflect actual rates of contact between birth and adoptive families. In future survey administration, we will attempt to identify specific characteristics of post-finalization communication in international adoptions. Table 8 represents the most common and uncommon reported practices for each type of adoption placement program. While the most common types of communication practice vary slightly among the placement programs, there is no variation in the least common type of practice. The least common reported practice is when agencies process adoptions with no contact between birth parents and adoptive families and no agreements for future updates and communication. On the other hand, the most common communication

practices for all agencies specializing in domestic infant adoptions at least provide some non-identifying contact between birth parents and adoptive families.

Table 6. Common and Uncommon Practices Related to Contact and Communication

Type of Practice	Common Practice*	Uncommon Practice*
1. Non-identifying face to face meetings between birth and adoptive families	82%	18%
2. Placement including formal plan for on going contact after finalization	81%	19%
3. Non-identifying exchange of photos and letters	74%	26%
4. Identify information, i.e., full names and addresses	52%	48%
5. No contact between birth parents and adoptive families, no agreement for update or communication through agency	24%	76%

*Indicates percentage of agencies

Table 7. Percentage of Programs Offering Post-finalization Communication Services

Placement Program	Facilitate Post Finalization Communication between Birth & Adoptive
Domestic Infant with Agency Resources	90%
Domestic Infant Parent Identified/Agency Assisted	90%
Domestic Infant by Networking with Other Programs	90%
International with Agency's Program	87%
International by Networking with Other Programs	39%

Table 8. Most Common and Uncommon Practices by Type of Placement Program

Type of Placement Agency	Most Common	Most Uncommon
Domestic Infant with Agency Resources	Non-identifying face-to-face meetings between birth parents and adoptive families.	No contact between birth parents and adoptive families, no agreement for updates or communication through the agency.
Domestic Infant Parent Identified/Agency Assisted	Non-identifying face-to-face meetings between birth and adoptive families.	No contact between birth parents and adoptive families, no agreement for updates or communication through the agency.
Domestic Infant by Networking with Other Programs	Non-identifying face-to-face meetings between birth and adoptive families.	No contact between birth parents and adoptive families, no agreement for updates or communication through the agency.
International with Agency's Program	Non-identifying exchange of photos and letters.	No contact between birth parents and adoptive families, no agreement for updates or communication through the agency.
International by Networking with Other Programs	Non-identifying exchange of photos and letters.	No contact between birth parents and adoptive families, no agreement for updates or communication through the agency.

Summary of Findings

The overall picture of domestic and international private adoption practices in Massachusetts is summarized below:

- The most common adoption placement program offered by Massachusetts adoption agencies is domestic infant adoptions with parent-identified resources and agency-assisted finalization; this is followed by domestic infant adoption through networking with other programs and via agency resources.
- However, international adoptions account for the greatest number of finalized adoptions in Massachusetts, making up about 75% of agency reported finalized adoptions; followed domestic infant adoptions.
- China and Russia are the two countries with which Massachusetts private adoption agencies predominately arrange international adoption placements⁷.
- The cost of adoption in Massachusetts varies tremendously; the most costly is domestic infant adoption via agency resources. As noted earlier, there are no fees associated with adopting children through the Department of Social Services.
- Adoption-related services vary from agency to agency and by type of placement program. Pre-placement informational meetings are the most customary, while support groups for birth children or children who were adopted are the least prevalent.
- Current adoption practices provide more opportunities for contact between birth families and adoptive families, with an overall trend to share more information in the adoption process.

⁷ This is in line with INS data that indicates the largest number of international children adopted by US citizens are from China and Russia. Together, these countries account for approximately 40% of US international adoptions.

Future Directions

As a result of this pilot survey, the Center for Adoption Research has identified areas of assessment to be improved and expanded upon in future phases of survey administration.

Currently, survey development focuses on obtaining information from all Massachusetts licensed private adoption agencies to further delineate the type of adoption services and the number of adoptions, both domestic and international, finalized in the Commonwealth each year. We will also develop a confidential web-based survey instrument designed to alleviate demands on reporting agencies and improve the Center for Adoption Research's efficiency in analyzing and reporting results to the Massachusetts legislature, adoption professionals, and the general public.

Appendix A

Massachusetts Department of Social Services

Statewide Adoption Information 1-800-KIDS-508

Central Office

24 Farnsworth Street
Boston, MA 02210
(617) 748-2000

Western Massachusetts

Western Regional Office

1537 Main Street, 2nd Floor
Springfield, MA 01103
(413) 452-3350

Holyoke Area Office

261 High Street
Holyoke, MA 01040
(413) 493-2600

Pittsfield Area Office

53 Eagle Street, 2nd Floor
Pittsfield, MA 01201
(413) 236-1800

Springfield Area Office

1537 Main Street, 4th Floor
Springfield, MA 01103
(413) 452-3200

Greenfield Area Office

One Arch Place, 1st Floor
Greenfield, MA 01301
(413) 775-5000

Northampton Social Service Center

1 Prince Street
Northampton, MA 01060
(413) 584-1698

Robert Van Wart Center

112 Industry Avenue
Springfield, MA 01104
(413) 205-0500

Central Massachusetts

Central Regional Office

340 Main Street, Suite 720
Worcester, MA 01608
(508) 929-2130

Worcester Area Office

340 Main Street, Suite 525
Worcester, MA 01608
(508) 929-2000

North Central Area Office

215 Hamilton Street
Leominster, MA 01453
(978) 466-1500

South Central/Blackstone Valley Area Office

185 Church Street
Whitinsville, MA 01588
(508) 234-1000

Northeastern Massachusetts

Northeast Regional Office

Everett Mills
15 Union Street, 2nd Floor
Lawrence, MA 01840
(978) 557-2700

Haverhill/Cape Ann Area Office

3 Ferry Street
Bradford, MA 01835
(978) 469-8800

Lowell Area Office

33 East Merrimack Street
Lowell, MA 01852
(978) 275-6800

Cape Ann Area Office

45 Congress Street, Building 4
Salem, MA 01970
(978) 825-3800

Lawrence Area Office

Everett Mills
15 Union St., 2nd Floor
Lawrence, MA 01840
(978) 557-2500

Lynn Area Office

20 Wheeler Street
Lynn, MA 01902
(781) 477-1600

Metro Massachusetts

Metro Regional Office

30 Mystic Street
Arlington, MA 02474
(781) 641-8500

Cambridge/Somerville Area Office

810 Memorial Drive
Cambridge, MA 02139
(617) 520-8700

Framingham Area Office

63 Fountain Street
Framingham, MA 01702
(508) 424-0100

Arlington Area Office

30 Mystic Street
Arlington, MA 02474
(781) 641-8500

Coastal Area Office

541 Main Street
South Weymouth, MA 02190
(781) 682-0800

Malden Area Office

22 Pleasant Street
Malden, MA 02148
(781) 388-7100

Southeastern Massachusetts

Southeast Regional Office

141 Main Street
Brockton, MA 02401
(508) 894-3700

Brockton Area Office

110 Mulberry Street
Brockton, MA 02302
(508) 894-3700

Fall River Area Office

1567 North Main Street
Fall River, MA 02720
(508) 235-9800

Plymouth Area Office

61 Industrial Park Road
Plymouth, MA 02360
(508) 732-6200

Attleboro Area Office

67 Mechanic Street
Attleboro, MA 02703
(508) 431-9500

Cape & Islands/Plymouth Area Office

32 Commercial Street
South Yarmouth, MA 02664
(508) 760-0200

New Bedford Area Office

100 North Front Street
New Bedford, MA 02740
(508) 910-1000

Boston Area

Boston Regional Office

38 Wareham Street, 1st Floor
Boston, MA 02118
(617) 574-8550

Harbor Area Office

45 Spruce Street
Chelsea, MA 02150
(617) 660-3400

Park Street Area Office

The Esquire Building
50 Park Street
Dorchester, MA 02122
(617) 822-4700

Dimock Street Area Office

30 Dimock Street
Roxbury, MA 02119
(617) 989-2800

Hyde Park Area Office

1530 River Street
Hyde Park, MA 02136
(617) 360-2500

William E. Warren Center Area Office

38 Wareham Street
Boston, MA 02118
(617) 574-8400

Appendix B

Licensed Private Adoption Agencies in Massachusetts

A Red Thread Adoption Agency

681 Washington St. Suite 12
Norwood, MA 02062
781-762-2428

Act of Love Adoptions

6 Huron Drive
Natick, MA 01760
508-651-7614

Adoption Resource Exchange at Brightside

2112 Riverdale Street
W. Springfield, MA 01089
413-788-7366
www.brightadoptions.org

Adoption Resource Associates

262 Upland Road
Cambridge, MA 02140
617-492-8888

Adoption Resources

1340 Centre Street
Newton, MA 02159
617-332-2218

Adoption with Love

188 Needham St. Suite 220
Newton, MA 02464
617-964-4357
aoptionswithlove.org

American International Children's Alliance

PO Box 858
Marblehead, MA 01945
781-631-7900
www.adopting.com/aica

Angel Adoptions

11 Dix Street
Waltham, MA 02453
781-899-9222
angel-adoptions.org

Beacon Adoption Center

66 Lake Buel Road
Great Barrington, MA 02130
413-528-2749
michaelmccurdy.com/beacon.htm

Bethany Christian Services

1538 Turnpike St. Route 114
N. Andover, MA 01845
978-794-9800

Boston Adoption Bureau, Inc.

14 Beacon Street
Boston, MA 02108
617-227-1336
bostonadoptionbureau.com

Bright Futures Adoption Center

5 Broadview St.
Acton, MA 01720
978-263-5400

Licensed Private Adoption Agencies in Massachusetts (continued)

Cambridge Family & Children Services

929 Massachusetts Avenue
Cambridge, MA 02139
617-876-4210
cfes@helpfamilies.org

Catholic Charities of Brockton

686 North Main Street
Brockton, MA 02301
508-587-0815

Catholic Charities of North Shore

55 Lynn Shore Drive
Lynn, MA 01902
781-593-2312
ccad.org

Catholic Charities of Merrimack Valley

439 So. Union St.
Lawrence, MA 01843
978-685-5930

Catholic Charities of Worcester

10 Hammond St.
Worcester, MA 01610
508-798-0191
info@ccworc.org

Catholic Social Services of Fall River

1600 Bay Street
Fall River, MA 02724
508-674-4681

Center for Human Development

45 Willow Street
Springfield, MA 01103
413-781-6556

Child and Family Services

800 Purchase Street/4th Floor
New Bedford, MA 02740
508-990-0894
cfservices.org

Children's Aid and Family Service

8 Trumbull Road
Northampton, MA 01060
413-584-5690

Children's Friend, Inc.

(Hope Adoptions/Adoption Crossroads)
21 Cedar Street
Worcester, MA 01609
508-753-5425

Children's International Adoption Project

15 Standish Ave.
Plymouth, MA 02362
508-747-3331

**Children's Legal Services &
Adoption Resource Center, Inc.**

18 Tremont Street, Suite 527
Boston, MA 02108
617-227-3232 x12
www.childlaw.org

Licensed Private Adoption Agencies in Massachusetts (continued)

China Adoption With Love, Inc.

251 Harvard Street, #17
Brookline, MA 02146
800-888-9812
www.chinaadoption.org

Communities for People

418 Commonwealth Ave
Boston, MA 02215
617-628-0451x530

Concord Family and Youth Service

380 Massachusetts Avenue
Acton, MA 01720
978-369-4909
www.cfys.org

Downey Side

999 Liberty Street
Springfield, MA 01104
413-781-2123

Family Care Program Willis

44 Front Street, Suite 380
Worcester, MA 01608
508-755-9471
www.williscenter.org

Family Continuity Programs, Inc.

72R Cabot Street
Beverly, MA 01915
978-927-9260
fcpinc.org

Florence Crittenton League

119 Hall Street
Lowell, MA 01854
978-452-9671
info@fcleague.org

Full Circle Adoption

39 Main Street
Northampton, MA 01060
413-587-0007
www.fullcircleadoptions.com

Gift of Life Adoption Services

1087 Newman Avenue
Seekonk, MA 02771
508-761-5661
www.giftoflife.cc

Girls and Boys Town of New England, Inc.

170 Pleasant Street
Fall River, MA 02721
401-683-9870

Greater Boston Catholic Charities

35 Bird St.
Dorchester, MA 02125
617-282-9987
www.ccab.org

Home for Little Wanderers

271 Huntington Avenue
Boston, MA 02115
617-267-3700
www@thehome.org

Licensed Private Adoption Agencies in Massachusetts (continued)

Hope Worldwide New England, Inc.

12 Essex Street
Andover, MA 01810
978-470-2121
ne.hopeworldwide.org

Jewish Family Services of Metrowest

475 Franklin Street
Framingham, MA 01702
508-875-3100

Jewish Family Services of North Shore

17 Front Street
Salem, MA 01970
978-741-7878
www.jfsns.org

LDS Family Services

475 Amherst St. Suite 404
Nashua, NH 03063
800-735-0149

Lutheran Social Services of New England, Inc.

74 Elm Street
Worcester, MA 01609
508-791-4488
lss@aol.com

Tri County Youth Programs, Inc.

153 Main Street
Medford, MA 02155
781-396-6530
www.tcyp.org

Jewish Family Services

15 Lenox Street
Springfield, MA 01108
413-737-2601
www.jfslink.org

Jewish Family Services of Worcester

646 Salisbury Street
Worcester, MA 01609
508-755-3101
www.jfsworcester.org

Kennedy Donovan Center, Inc.

9 Eighth Street
New Bedford, MA 02740
508-997-5875
www.kdc.org

Love the Children

2 Perry Drive
Duxbury, MA 01609
781-934-0063

MAPS International

400 Commonwealth Avenue
Boston, MA 02215
617-267-2222
www.mapsadopt.org

Tri County Youth Programs, Inc.

320 Riverside Drive Suite A
Florence, MA 01062
413-586-6210
www.tcyp.org

Licensed Private Adoption Agencies in Massachusetts (continued)

United Homes for Children

1147 Main Street
Tewksbury, MA 01876
978-640-0089

United Homes for Children, Inc.

90 Cushing Avenue
Dorchester, MA 02125
617-825-3300

Valley Human Services, Inc.

96 South Street
Ware, MA 01082
413-967-6241

Wide Horizons for Children

38 Edge Hill Road
Waltham, MA 02451
781-894-5330
www.whfc.org

Y.O.U. Inc

172 Lincoln Street
Worcester, MA 01605
508-770-0511
www.youinc.org