



## Project Management & Facilitation

### Assisting Public and Private Sectors

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As an integral part of our experience managing health services projects E&T has developed project management expertise for the public sector organizations. This expertise has proved to be of considerable value to our clients who are mandated to provide services and assistance for vulnerable state residents, while adhering to state guidelines and budget allocations. This understanding and experience allows E&T to assist our clients plan in accordance with the dynamic, changing state system. E&T also has experience working with the private sector, particularly to conduct quality improvement efforts to improve clinical services.

E&T has worked with clients to administer all aspects of project management from research, assessment, project development, implementation and project monitoring. Our staff and consultants have worked extensively to manage large projects, such as **Clinical Education Projects** for MassHealth as well as assistance with focused time limited projects such as **Clinical Pathway Development** for UMass Correctional Health. Types of projects have included project management for community based projects and specialized projects within the health care setting.

### Our Approach

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Our approach is based on the principles of project management, but the methodology may vary depending on the needs of the project. This includes the capacity to help to define the scope of the project and complete a detailed business plan to assure an approach that meets the needs of our clients. Our approach may include:

- ◆ Facilitate discussions to clarify the unique needs of a project and the best solutions based on the needs of the population;
- ◆ Providing training, technical assistance as needed;
- ◆ Design tools, systems and quality management methods to assure that the project is executed successfully;
- ◆ Encourage linkages and networking among state, and local program representatives to maximize resources and enhance the development of culturally and linguistically competent systems of care;
- ◆ Analyze projects for cost, time, scope, risk and quality;
- ◆ Understand how to utilize the control elements common to all projects to assure maximum results;
- ◆ Assess the status of ongoing projects and identify options for programmatic change if needed.

**To discuss your organization's needs and to explore the potential for E&T consulting support**, contact our program manager, at [Theresa.glenn@umassmed.edu](mailto:Theresa.glenn@umassmed.edu)