

TO: University of Massachusetts Medical School Faculty & Staff
Commonwealth Medicine Employees

FROM: Michael F. Collins, MD, Chancellor

DATE: November 29, 2011

SUBJECT: Commonwealth Medicine Leadership Transition

It is with great enthusiasm for the future of our institution that I write to you today to share the news of an important leadership transition at Commonwealth Medicine. Effective December 1, 2011, Joyce A. Murphy will succeed Deputy Chancellor Tom Manning and assume the senior-most executive role at CWM. I am pleased that Joyce has accepted these new responsibilities in a position that requires equal parts strategy, vision, operational skill and commitment to public service. Joyce has all of these qualities and more.

Since joining UMMS in January 2006, Joyce has brought her exceptional talents to bear on the operations of CWM, resulting in year over year revenue gains that position us well for the future. Among the hallmarks of Joyce's tenure to date are: the growth of the CWM enterprise within the Commonwealth and across the nation; diversification of the funding base; infrastructure development; and strategic business planning. For the past six years, Joyce has played a pivotal role in moving CWM to the next level of sophistication. A consistent theme in her extraordinary career has been increasing access for underserved and high-risk populations; this continues at CWM today. Joyce is highly regarded by our counterparts throughout the University and in the Executive Office of Health and Human Services, as well as Public Safety, the other secretariats and line agencies across the Commonwealth.

As you will recall, Tom Manning announced recently that he will retire in June, after a long and distinguished career as a key leader of our academic health sciences center. The leadership role for Commonwealth Medicine is a critical one and Tom has been an active participant in our succession planning. As Tom begins to focus on the myriad activities related to his transition, we recognized the need to identify a talented and experienced executive who can build on Tom's extensive accomplishments and position Commonwealth Medicine for future success. We are privileged to have Joyce take on this most important role.

Prior to joining Commonwealth Medicine, Joyce served as President of Carney Hospital, a community teaching hospital, for nine years. She also served as Senior Vice President of Government Relations for the Caritas Christi Health Care System. As a result of her work at Caritas she received the Massachusetts Hospital Association's *William L. Lane Hospital Advocate Award* for her advocacy on behalf of the hospital, her commitment to the institution's mission, and the impact of her work on the health care community. Prior to the Carney presidency, Joyce redeveloped the former St. Margaret's Hospital for Women and became the founding president of St. Mary's Center for Women and Children, a multi-faceted health and human service center for high-risk women and children.

Joyce began her career in the Massachusetts Department of Correction. In just six years she rose from an entry-level position to Superintendent of the state's sole prison for women, where she remained for five years. She then became the First Deputy Commissioner at the Massachusetts Department of Revenue, where she oversaw the transition of child support enforcement from the Department of Transitional Assistance to DOR. She also spearheaded a revenue initiative program whereby a \$15 million investment by the Commonwealth netted a \$215 million return.

In addition to a Master's degree in Public Administration from Harvard's Kennedy School, where she was honored with the Bradford fellowship for outstanding contributions to public service, Joyce holds a Bachelor's degree from the University of Massachusetts Boston, where she was honored last year with UMB's 'Education for Service' award. She is the recipient of an honorary degree from Curry College.

Please join me in wishing Joyce all the best in this significant new role, as she assumes the responsibility to lead Commonwealth Medicine into the future.