



Educational Resources for Providers

Through a team of clinical experts, technical writers and graphic designers and the use of the UMass Cultural Linguistic Service Bureau, E&T has developed numerous culturally and linguistically sensitive educational materials for providers. These materials have been used in primary care settings across Massachusetts.

Clinician Toolkits

E&T has extensive experience developing "Toolkits," a clinical resource for primary care clinicians that provide an overview of selected clinical guidelines and "tools" which assist clinicians with guideline utilization in diverse health care settings. These resources offer "hands on" practical aids such as protocols, policies, patient educational materials, chart review tools, quality improvement guidance, and community resources. Toolkits offer suggestions for improving both clinical care as well as office systems. To learn more, [view our toolkits](#)

Clinical Training by Industry Experts

Through the University Massachusetts Medical School and other schools of public health, nursing and medicine, E&T contracts with clinical experts to provide clinical training. Following identification of educational needs, E&T facilitates a process with the sponsor agency and industry experts to develop a curriculum that is tailored to the needs of the organization.

E&T provides support through this process and assumes responsibility for the contractual agreement with the consulting clinician and all the logistics of the training. Past E&T trainings topics include: use of antibiotics for upper respiratory infections, diabetes care and management, chlamydia guidelines, improving relationships with adolescent patients, youth trainings for clinicians and legal considerations related to STD treatment.

To discuss your organization's needs and to explore the potential for E&T consulting support, contact our program manager, at Theresa.glenn@umassmed.edu