

Office of Program Development Facilitates

Human Services Summit Workgroups

On November 24, 2009, Governor Patrick held the Human Services Summit to hear ideas and recommendations for how state government, non-profit human services organizations, and the private sector might work together to find opportunities to further a progressive human services agenda given the current economic climate. The over 300 individuals who attended the Summit identified issues and ideas for further development.

As a follow-up to the Summit, the UMass Office of Program Development was asked to convene and facilitate four human service provider workgroups consisting of key stakeholders to address the following topics:

- Streamlining State Administrative Processes
- Improving Access to Client Centered Services
- Sustaining a Quality Human Service Workforce
- Workgroup on Strengthening the Capacity of Human Service Organizations

The workgroups identified specific recommendations and success criteria associated with their topic areas. OPD-EPMO then summarized the workgroup's findings and recommendations. These recommendations were submitted to the governor to consider in the development of a Human Services Agenda for the Commonwealth.

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